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Arapahoe County Information Technology Department recognized for online Judicial Services check-in service

Littleton, Colo. --- The Arapahoe County Information Technology Department is celebrating today after receiving the 2008 Digital Government award in the government-to-citizen category for the Judicial Services pre-trial supervision online check-in service from the Center for Digital Government.

“Former Judicial Services Division Manager Darla Hofmeir recognized the need for the online check-in service,” said Commissioner Jim Dyer who represents District 2. “This in turn enabled our Information Technology Department to help them design the solution.”

The web application was developed to address the manual administration function of recording all the pre-trial client check-in calls. Prior to the check-in application, the administration staff were struggling to find time between checking in clients, phone calls, paper work, reviewing numerous voicemails and data entry.

Pre-trial supervision clients are required to call into the administration staff once or up to three times a week, depending on the level of supervision they have been assigned by the courts. The online check-in web application eliminated the need for more administration staff.

“We have a handful of clients currently using the system,” said Judicial Services Division Manager Brad Kamby. “Our goal is to have 25 percent of our clients using this system, which will save us a considerable amount of time.”

Best of Web recognizes the most innovative, user-friendly state and local government portals while the Digital Government Achievement Award recognizes outstanding agency and department web sites and applications.

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