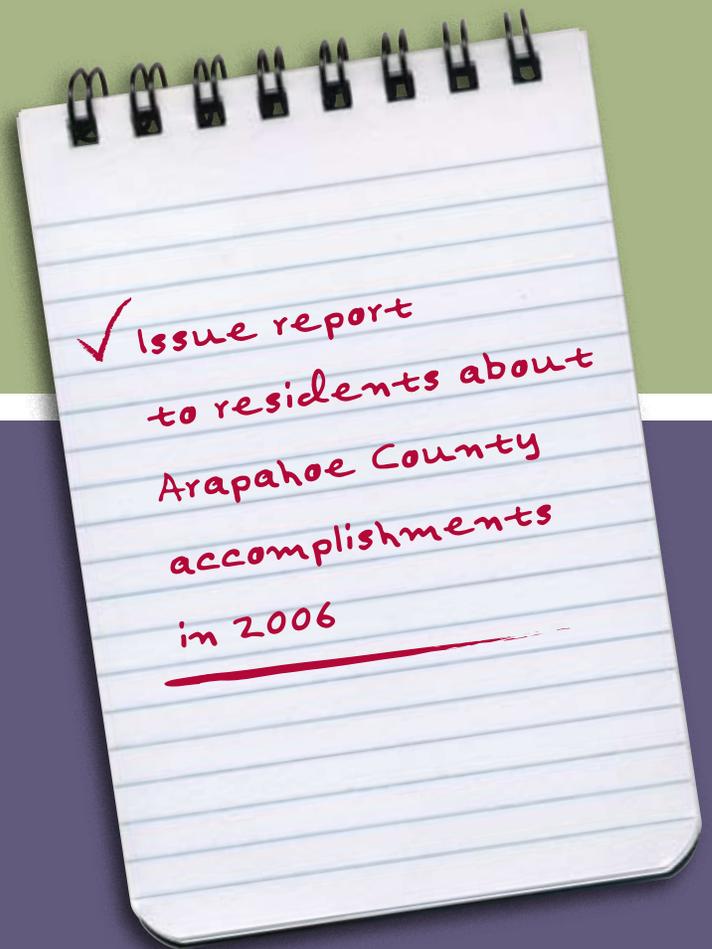




# Making our **mark** in 2006



# Making our **mark** in 2006



**Our work is never done. Running Colorado's first county is a 24-7 endeavor.**

As soon as we check off one accomplishment, there is yet another one ready to tackle.

**Making our Mark in 2006** is Arapahoe County's Annual Performance Report that highlights some of our accomplishments we checked off last year.

Throughout these 16 pages, you will see the many facets of Arapahoe County government—first and foremost—our commitment to provide exceptional services, while at the same time, using your tax dollars wisely.

In reading this report, you will learn how a partnership between the Clerk and Recorder's Office and the Post Office ensured the successful delivery of election materials and saved \$44,500 in postage. You'll see how we saved \$3 million in interest by refinancing two County buildings, and how technology is playing a part in how we provide services to you. Then, there is the 34-year-old cold case murder solved by the dedicated men and women of the Sheriff's Office.

Interwoven throughout this report, you'll see our values in action. Innovation. Responsive Government. Fiscal Responsibility. Visionary Thinking. Teamwork. These are the pillars of our Service First commitment to you and it is what drives us to be better, to earn your trust, to be the best. As citizens and taxpayers of this great county, you deserve nothing less.

**Making our Mark in 2006** is more than just a checklist of accomplishments; it is the result of our efforts to make Arapahoe County a great place to work, to live and to raise a family.

When people ask, where do you work? We are proud to say Arapahoe County. As you read **Making our Mark in 2006**, we hope you'll see why the 1,800 employees of Arapahoe County are dedicated to ensure we live up to our *First in Colorado, First in Service* mission.

## Arapahoe County Board of County Commissioners

### Your 2007 Board of County Commissioners:

The Board of County Commissioners serves in both a policy-making and administrative capacity. The Commissioners (who are elected by voters to represent five districts, each divided by population) approve the budget, hire staff, oversee land-use planning and development, and administer county services. Do you know your Commissioner district? Check out our map at [www.arapahoe.co.us](http://www.arapahoe.co.us).



From top left:  
Susan Beckman, District 1;  
Jim Dyer, District 2;  
Pat Noonan, District 4;  
Frank Weddig, District 5 and  
Rod Bockenfeld, District 3.



# ✓ Accomplishments

Get things done!

**Check out our Accomplishments.** These are a small sampling of the programs, services and improvements completed in 2006 with the sole purpose of making Arapahoe County a great place to live, work and play. As we check off our list of things to do, we look to the future to find new ways we can continue to serve our citizens and exceed your expectations. We're leaving our mark, creating a strong and unique community that is enjoyed by those who live here and envied by those who don't.



Cutting the ribbon and the watermelon at the new fairgrounds during the 2006 County Fair and Centennial Celebration.



Lending a paw and a place for animals during emergencies.



Protecting the Platte River for generations to come.

» More than 30,000 people attended the 2006 County Fair and Centennial Celebration where guests of all ages enjoyed 4-H completion events, music, fireworks, Mutton Bustin', a petting zoo, interactive video games, a carnival and more. Held at the new Arapahoe County Fairgrounds, which sits on 236 acres of grass prairie at E-470 and Quincy, the 45,000-square-foot events center and livestock wing, completed under budget, was the first permanent fair location in more than 20 years.

» Our Coroner's Office continues to be a highly respected facility. Dr. Michael Dobersen is the national spokesperson for the College of American Pathologists. He and Dr. Kelly Lear-Kaul had case studies published in *The American Journal of Forensic Medicine and Pathology* and *The Journal of Forensic Sciences*. The Office recently implemented a new comprehensive case management database, which simplifies the process for consolidating and reporting details pertaining to each case.

» Arapahoe County shortened the leash on dangerous dogs by enacting stiffer penalties for vicious and aggressive dogs and increasing fines to \$500-\$1,000 for a first offense.

» Arapahoe County made plans to preserve and protect the future of the South Platte River by partnering with 16 entities to discuss conservation, trail development and land preservation.

(continued on next page)

## ✓ Kudos to:



### Lynn Myers, former Commissioner; Chuck Reno and Dan Einarsen, Open Space; Anne Cecilione, Facilities and Fleet Management

I just wanted to give Lynn Myers, Chuck Reno, Dan Einarsen and Anne Cecilione a big thank you for putting on a great Dedication Ceremony for Welch Park and for helping out with the picnic. We have received many positive comments from Huntington-Welch residents about the park and how it has added a "small community feeling" to the neighborhood. It definitely has become a gathering place among many of us, and the kids love it too. We appreciate all of your hard work and efforts in creating such a beautiful park.

—Linda Ewing, Denver



Arapahoe County responds to one of the largest blizzards in its history.



The 50+ and Fabulous Resource Center serves the mature job seeker.

- » Animals will have a safe place to go in the event of a large disaster. The County Animal Response Team, or CART, provides a means of care and control of displaced, injured or sick animals in the event of a large-scale emergency.
- » The new GO (Get Oriented) Group provides parents entering Child Protection Services with information about how they came into the system and what they can expect for the duration of their case.
- » Children and Family Services decreased the number of children placed in out-of-home residential treatment facilities, thereby allowing more children to stay in their own community and keeping families together.
- » To help protect people and property, Arapahoe County and the City of Centennial created the Southeast Metro Stormwater Authority to address \$75 million in unmet stormwater drainage needs and comply with state and federal water quality regulations.
- » Residents of the Four Square Mile area are enjoying Welch Park, four acres at 9015 E. Jewell Circle, which was transformed into a landscaped park with winding trails, native grasses, turf play areas and a picnic pavilion.
- » In December, Arapahoe County updated its Comprehensive Plan on how land use will be determined during the next 20 years, and reviewed its zoning and planning policies for Lowry Range, a 28,000-acre site east of Aurora Reservoir.

### Fast facts:

- Our Youth Development program worked with more than 3,580 youth and trained over 86 adults to help kids learn critical life skills such as decision making and leadership.
- The Sheriff's Office led an effort to prepare for a possible Avian Flu pandemic through information sharing and planning, partnerships with the community and the development of a regional multi-agency response and recovery plan.

- » Arapahoe County worked with the City of Centennial to develop a joint planning agreement to address development along Arapahoe Road.
- » The Youth Resource Center, identified by the Colorado Department of Labor as a model center, provides youth a safe and friendly environment for education, training and employment. Youth explore careers and take classes on budgeting, financial aid and job readiness, including learning how to interview, fill out a job application and build a resume.
- » Arapahoe County collaborated with Adams and Jefferson counties to create the 50+ and Fabulous Resource Center, a full-service center for the mature job seeker that offers workshops, employer presentations, one-on-one assistance, a resource library and Internet access.
- » In August, six young adults graduated from the Hudson Gardens project, the first project of its kind to provide leadership, independent living and career exploration development to young adults enrolled in the Youth Transitions Grant.
- » In keeping your community safe, the Sheriff's Office conducted a successful Internet sting that resulted in the arrest of 14 predators.
- » To address the need for more court rooms, the Board of County Commissioners appointed a 30-member Judicial Facilities Review Committee to evaluate and determine the current and future space needs for the County's jail and courts. Through this review, the committee has come up with several innovative measures to improve efficiencies of the courts and judicial system, as well as develop a plan for future space needs.

- » The Board of County Commissioners signed the Mile High Compact, a voluntary agreement among Denver metro area cities and counties to work together on growth issues. The Compact identifies where transportation investments will be made, where growth is expected to occur, and how the region will attain water and air quality standards over the next 20 years.
- » To demonstrate their commitment to excellence, the Sheriff's Office received re-accreditation by CALEA, a Law Enforcement Accreditation Program.
- » Making sure we exceed your expectations every time you do business with us is our *Service First* promise to you and was the focus of a countywide customer service training program for employees.
- » Solved! The Sheriff's Office solved the 34-year-old homicide of Elizabeth Frye through the efforts of their COLD CASE squad, which continues to

investigate "cold cases" in an effort to bring criminals to justice.

- » Several county roads got a facelift in 2006. Public Works and Development began construction on an \$8 million project to widen Quebec Street between Iliff Avenue and Cherry Creek Drive. Our recycled asphalt program is paving rural county roads at a fraction of the cost of new. Major progress was made in the Arapahoe Road Corridor Study and Arapahoe County and Elbert County negotiated an agreement to maintain County Road 50/194.
- » By year end, County Road and Bridge crews moved plows, road graders and trucks into residential areas in an all-out effort to remove record levels of snow from neighborhoods. The Blizzard of 2006 kept Road and Bridge, Sheriff's Office and County employees busy responding to one of the largest weather emergencies in our history.

## ✓ Meet Your County Officials



Grayson Robinson  
Sheriff

**Sheriff's Office:** The men and women of the Sheriff's Office serve Arapahoe County with pride, integrity and a dedicated community spirit. They have implemented a variety of innovative measures to ensure the challenges associated with providing exceptional public safety services are effectively accomplished. They continue to earn the respect and support of our community, and work to ensure Arapahoe County continues to be a safe place to raise families, conduct business and enjoy life.



Corbin Sakdol  
Assessor

**Assessor's Office:** The Assessor's Office collects, appraises and stores property values for tax purposes. In turn, property tax helps fund much needed services in our community such as education, law enforcement, fire protection, and parks and recreation. The Office also is responsible for maintaining ownership and parcel maps, submitting the Abstract of Assessment, certifying values and producing the warrant roll. The Assessor's Office leads the way in offering innovative tools to help residents discover property values. It was the first office to provide property information online and is now using wireless technology and aerial photography to access the same information in the field.

# ✓ Innovations

Be  
creative!

Never satisfied with the status quo, we are constantly looking for new and better ways in which to provide County services. **Innovation is one mark of a genius**, and in Arapahoe County it's about using technology and thinking outside the box to make it easier for you to access County services, as well as make us more efficient. Check out some of the innovative ways we are bringing our programs to you.

## ✓ Kudos to:

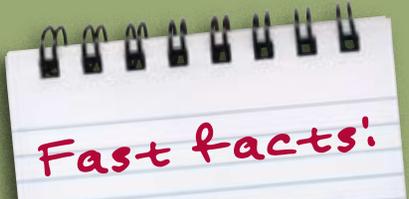


### Emily Garduno and Shawn Bodiker, Human Services

I would like to commend Emily Garduno and Shawn Bodiker for their efforts to resolve my husband's Medicaid case. Emily remained absolutely committed to resolving the process, working many hours, enlisting resources in other departments and communicated with us throughout the entire process. She has the wonderful ability to communicate a genuine sense of caring while maintaining her professionalism. As a taxpayer, I am so pleased to know that Arapahoe County has Emily and Shawn on its staff.

—Corky Jaster, Aurora

- » With more than 111,000 calls coming into Human Services, answering the phone can be daunting. That's why Human Services and Information Technology teamed together to create a call center staffed with 10 employees dedicated to helping clients with their questions and increasing the efficiency and effectiveness of case management.
- » The Sheriff's Office Crime Mapping project, launched in 2006, allows citizens to track crime in the county via the County's web site.
- » Using aerial photography that covers Arapahoe County from multiple angles, the Assessor's Office, in conjunction with Information Technology, is taking the assessment of property and emergency response to a new level.
- » Type, click and send. Applying for a job with Arapahoe County became easier with the debut of NEOGOV, an online job recruitment system, which allows job seekers to submit applications through the County's web site, and gives Human Resources the ability to better manage the recruitment process.
- » The Inmate Information and Reservation System has improved service, reduced the number of phone calls and made it easier for the public to schedule visits or get information about inmates via the web.
- » The Clerk and Recorder's Office initiated several innovations in 2006, such as making public documents available through the County's web site and, for the first time, accepting credit card payments for those documents.
- » With 4,719 foreclosures—one of the highest in the state—the Public Trustee's Office improved efficiency by becoming the first office in the State to process foreclosures online.
- » Pick a car, any car. If you are a thief and you choose to steal the Sheriff's Bait Car, it could take you directly to jail. The Bait Car program is designed to curb auto theft. We know which vehicle is the Bait Car, do you?
- » One swipe to find a job you like. Arapahoe/Douglas Works! introduced a new swipe card system for registered job seekers—making it easier to access free job search resources.



## Fast Facts!

- Our Homemakers program provided free light housekeeping and minor chores to 424 low-income disabled county residents in an effort to keep them self sufficient and independent in their homes.



*Type, Click and Send. Applying for a job at Arapahoe County is easy.*



*Service First is our commitment to you.*



*Sharing assets and saving money.*

- Rural Cluster regulations are a unique way to accommodate growth while preserving the natural beauty of the eastern agricultural areas and prairie lands. Landowners with 70 acres or more who want to develop their land can “cluster” single-family residential development in a condensed area on their property, while at the same time, reserving a percentage of the site for open space and agriculture.
- The Sheriff launched a training to introduce A Child is Missing program, which assists law enforcement agencies in locating missing children, seniors, college students and citizens with mental and physical disabilities. The program uses sophisticated computer mapping systems and trained technicians to send 1,000 alert phone calls in one minute to residents and businesses in an area where someone is reported missing.
- Slow down, Think, Observe and Proceed with care only takes a few moments to ensure safety in school zones. Through STOP, the Sheriff’s Office is taking a proactive approach to traffic safety by mailing letters to alleged traffic violators in school

zones within unincorporated Arapahoe County and the City of Centennial.

- Election judges provide a vital civic service to our community. Now, training them is easier thanks to an online program offered by the Clerk and Recorder’s Office. The office also launched an interactive election web site that allows citizens to find their polling location, get election information and see a running tally of the number of registered voters.
- Heavy equipment is necessary to get the job done, but it can be costly. So the Sheriff’s Office, Public Works and Development and the County’s Purchasing division collaborated on the purchase of a single semi truck that could be used by both departments. Fitted with snow removal equipment during the winter, and fire fighting equipment in the summer—the multi-use vehicle is resulting in more efficient use of county equipment while saving money.

## ✓ Meet Your County Officials



*Nancy Doty  
Clerk and Recorder*

### **Clerk and Recorder’s**

**Office:** Registering more than 3,000 licenses and vehicles daily, the Clerk and Recorder’s Office provides crucial services for many of life’s most important occasions. The Clerk and Recorder is responsible

for recording deeds, issuing marriage licenses and passports, registering automobiles and voters, renewing driver’s licenses, administering elections and maintaining records for the Board of County Commissioners. The employees of the Clerk and Recorder’s Office are committed to efficient, cost-effective, quality service with an emphasis on the customer—the citizens and taxpayers of Arapahoe County.



*Douglas Milliken  
Treasurer*

### **Treasurer’s Office:**

The Treasurer’s Office is responsible for collecting, investing and disbursing \$2.4 billion annually to local governments, schools and other taxing districts in Arapahoe County. It is a function that is vital

for ensuring the continued operation of local governments and school districts that depend upon tax revenue to serve the community.

# ✓ Community

Lend  
a hand!

**Strengthening our community.** Not just because that's our role as local government, but because we care about making a difference in our community. We strive to improve the lives of those in need through our various programs and services, and we donate time, money and resources to charitable causes that serve this goal. Our work is never done because we are committed to creating and preserving an unparalleled quality of life in Arapahoe County.



*Grants are building a better community, such as the CDBG funds used to renovate the Colorado Center for the Blind and Open Space tax dollars that are preserving open space and heritage areas.*

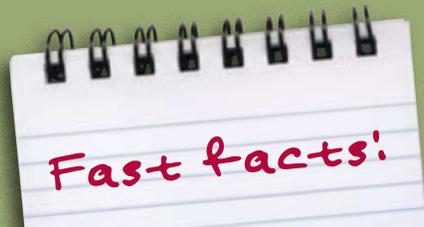
- » Arapahoe County awarded more than \$834,000 in Community Development Block Grants to improve public facilities, housing and services to benefit low-to moderate-income residents. Funds supported 19 projects ranging from victim and child advocacy services, meal delivery and literacy support, to street paving and sidewalk improvement, as well as renovations for the Colorado Center for the Blind.
- » The Board of County Commissioners distributed more than \$1.1 million in HOME funds for affordable housing acquisitions, rehabilitations and homeownership for 140 units in the Denver Tech Center and Littleton. Our Community Resources Department also provided down payment and closing cost assistance for eight

first-time homebuyers, and used \$4 million in Arapahoe County Private Activity Bonds to rehabilitate and acquire 204 multi-family units in Aurora in partnership with the City of Aurora.

- » Employees donated time and money to various causes in 2006. From craft and bake sales, silent auctions and toy projects, to the County's Adopt-a-Family and holiday giving tree programs, hundreds of local families and military troops received support and assistance throughout the year.
- » Volunteer Connections, Arapahoe County's new volunteer program, offers residents a unique opportunity to connect with local government and support fellow neighbors through county programs and services.

## Fast facts!

- Did you know Arapahoe County is Colorado's first county? In 1870, our population was 6,829. Today, more than 524,000 people live in Arapahoe County.
- More than 175 residents of Arapahoe County answered the call to support their community by serving on one of 24 advisory boards or committees.



- Arapahoe County oversees more than 400 acres of parks and open lands, which include community parks, an ecological park, historical property, fairgrounds and trails.

- » The County strengthened our Embrace a Life foster and adoption program by expanding the orientation to a three-week series that offers testimonials, a realistic explanation of the experience, and parenting tools helpful to foster and birth parents alike.
- » The County celebrated National Public Works Week, May 21-27, to show the important role public works plays in community life. These unsung heroes, like all Arapahoe County employees, serve the public every day with quiet dedication.
- » The County's Embrace a Life foster and adoption program placed more than 110 abused and neglected children into stable, loving homes in 2006. National Adoption Day celebrated these families commitment to each other.
- » More than 79 arts, cultural, scientific and historical organizations received a share of more than \$1.1 million of Scientific and Cultural Facilities District Tier III funds.
- » Residents attended a community meeting to discuss programs and issues affecting eastern Arapahoe County.
- » Arapahoe County awarded \$1.4 million in aid to agency funds for organizations such as Arapahoe/Douglas Mental Health Network, Arapahoe House, Inc., Gateway Battered Women's Shelter, and Tri-Valley Senior Citizens Association, which serve residents in times of crisis and throughout everyday life.
- » Arapahoe County Commissioners joined other elected officials to honor 36 teenagers from nine counties at the Metropolitan Mayors and Commissioners Youth Award Banquet. The program honors youth, between the ages of 13 and 19, who have overcome adversity.

## ✓ Meet Your County Officials



Dr. Michael Dobersen  
Coroner

### Coroner's Office:

The Coroner's Office works as a guardian of the health, safety and welfare of our community. The office investigates sudden or unexpected deaths in Arapahoe County, providing information regarding these investigations to the families, public health agencies, the criminal justice community and the media. The Office is led by Michael Dobersen, M.D., Ph.D, a nationally respected forensic pathologist, who is often called upon for his expertise in forensic sciences. The men and women of the Coroner's Office recognize the tragedy surrounding an untimely death and perform its investigations, in part, to assist grieving family, friends and relatives.

## ✓ Kudos to:



### Brian McKnight, Sheriff's Office

I would like to thank Brian McKnight for attending our Fall Festival at the Arapahoe Road Baptist Church. The children were just delighted to talk to Brian, check out his car and were thrilled to receive the badges and coloring books he handed out. Thank you again Brian, you were a hit with everyone! Arapahoe County certainly is fortunate to have such a positive role model working for them!

—Gloria Cobb, Littleton



### Ann Thomas, Public Works and Development

Ann Thomas is exceptional. I left her a voicemail about a piece of equipment that was left on our newly purchased property. Not only did Ann return my call within 20 minutes, she also had the equipment removed within 24 hours. So often we get caught up in all the things that need to get taken care of each day and I wanted to take a moment to express how very thankful I am for Ann's quick and super efficient assistance. She made me look like a star to my boss and now I'd like to do the same for her.

—April Green, Cherry Hills Village



*Kids get a kick out of Public Works Week.*



*Sowing seeds on Arbor Day.*



*Getting to know Arapahoe County.*



*Commissioner Susan Beckman gives a \$2,107 check to 9 Cares Colorado Shares.*

## ✓ Meet Your County Departments

### Community Resources:

Community Resources assists needy individuals and builds strong communities through the cooperation of Arapahoe County citizens and local, state and federal governments that fund the department's varied activities. Each division provides a unique array of services such as employment training, senior care and transportation, low income weatherization, housing and other community development programs, mortgage assistance, volunteer opportunities, and useful public service. The department also provides research-based education and information for the community. The services provided are designed to strengthen Arapahoe County and its residents.

### Information Technology:

The Information Technology department supports the County's data and voice networks, business computer systems and the County web site, and participates in evaluating, developing and implementing technology-based business solutions.

- » All aboard: Arapahoe County celebrated the grand opening of the Southeast Light Rail System with a community celebration and Empty Bowl fundraiser that generated \$2,107 for 9 Cares Colorado Shares.
- » Volunteer residents and employees planted shrubs and trees at the Cherry Creek Valley Ecological Park on Arbor Day, April 22.
- » Many in the community attended the candlelight vigil in recognition of National Victim's Rights Week, which included a meaningful display of memorials for victims of fatal traffic accidents.
- » To continue to protect our heritage and wildlife and improve our recreational corridors, the Board of County Commissioners distributed approximately \$9.2 million in Open Space Shareback funds to 13 cities and towns, and nearly \$2.4 million in grants for 15 Open Space projects in Aurora, Cherry Hills Village, Deer Trail, Englewood, Glendale, Greenwood Village, Strasburg and South Suburban Parks and Recreation District.
- » The Adopt-a-School program is increasing the level of contact and sense of safety between school district staff, students and Sheriff deputies who are assigned to specific elementary schools to frequently meet with staff and interact with students.
- » In 2006, three deputies were trained to provide Applied Suicide Intervention Skill Training. The ASIST two-day workshop teaches anyone, not just law enforcement, skills on how to conduct a successful intervention with a suicidal person.
- » The Sheriff's Office partnered with the Arapahoe/Douglas Mental Health Network to create a Jail Re-entry program for offenders with mental health issues. This program provides selected inmates with mental health treatment in an effort to keep them from returning to jail.
- » The County's CSU Cooperative Extension Office reached more than 23,000 individuals with the latest research on healthy eating, personal fitness, agriculture technology, food safety, family relationships, gardening and urban wildlife.
- » The Master Gardener and Master Wildlife volunteers served more than 4,100 clients, answering their gardening, insect and urban wildlife questions.
- » The County's 4-H program beefed up its membership in preparation for a bigger and better project participation at the 2007 County Fair.

# ✓ Saving Money

Be  
economical!

**It's your tax dollars at work**, and Arapahoe County is tasked with ensuring our operations are cost-effective and efficient. We use checks and balances to make wise use of available funds and continued efforts are made to keep costs low by leveraging your tax dollars with State and Federal funds, and partnering with other agencies and cities to fund communitywide projects. Arapahoe County continues to do more with less, stretching your tax dollars as far as they can go.



Making efficient use of your tax dollars through our recycled asphalt, graffiti removal and low-water use landscape programs.

- » We balanced our General Fund budget by streamlining processes, emphasizing efficiencies and working more effectively with the E-Team, the Executive Budget Committee, the Board of County Commissioners and other elected officials.
- » To continue to protect our environment and use tax dollars wisely, Road and Bridge paved six miles of rural roads with recycled asphalt and applied 756 tons of asphalt and chip seal to roads. By paving gravel roads, we're making them safer, reducing dust and minimizing wear and tear on vehicles.
- » The Clerk and Recorder's Office successfully completed two elections while also saving money. Working with a national organization to update voter registration saved \$14,000 in undeliverable postage. By partnering with the Postal Service to ensure ballots got to voters in the most cost-effective way saved \$44,500 in postage. Automating absentee ballot batch scanning saved \$4,800.
- » Through participating in negotiations on various state allocation committees, Arapahoe County increased funding for TANF, Child Welfare and other Human Services programs by several million dollars.
- » The County continues to save money by working cooperatively with Douglas and Adams counties to fund one Tri-County Health Department, instead of three separate health departments.
- » The Clerk and Recorder's Office generated \$167,880 from the \$10 late Vehicle Registration Fee.

*(continued on next page)*

## Fast facts!

- The Board of County Commissioners saved taxpayers nearly \$3 million in interest by refinancing \$51 million on two County buildings, and saved about \$1 million in interest on a Public Improvement District bond issue by taking advantage of the State Revolving Fund through the Colorado Water and Power Development Resources Authority.

## ✓ Kudos to:



### **Lisa Vantine, Coroner's Office**

Lisa, you made a world of difference and we pass along our heartfelt thanks. The fact that the Arapahoe County Coroner's Office gives the family of victims an appropriate say in the matter of the deceased, makes me feel much better about living in this county. There are all types of commencements and closures in life and everyone's choices must be taken into consideration. Your help was invaluable and we thank you profusely for your advice.

—Elizabeth Matthews, Aurora



### **Treasurer's Office staff**

John and I would like to thank you from the bottom of our hearts for the kindness and caring you have shown to us. For probably the first time in both of our lives it has left us speechless. All I can say is you'll never know how much we appreciate what you have done and how much it will help. Thank you!

—Joanie and John Fancher, Littleton

## ✓ Meet Your County Departments

### **Board of County Commissioners Administration:**

The BOCC Administration provides executive-level support to the Board. The department responds to citizen inquiries, schedules public hearings and study sessions, manages advisory boards and committees, and coordinates meetings with local jurisdictions and agencies. The department also manages the County lobbyist, tracks House and Senate Bills, and represents Arapahoe County on the Metropolitan Mayors and Commissioners Youth Award Program.

### **County Attorney:**

The County Attorney's Office advises and represents all Arapahoe County elected officials, County departments, the Public Trustee, and County Boards, Committees, Commissions and Panels. The elected officials represented include the Commissioners, Sheriff, Assessor, Treasurer, Clerk and Recorder and the Coroner.

### **Communication Services:**

Communication Services directs the marketing, media and employee communication program for Arapahoe County. Between organizing special events, overseeing the web site and intranet, working with the media, handling the County's printing and design needs, and providing communication support to departments and elected offices, Communication Services is hard at work coordinating programs and activities that facilitate communication among employees, citizens, news media and visitors to Arapahoe County.

- The Treasurer's Office annual tax lien sale netted \$2.7 million on 1,442 liens, plus interest and fees—money that is distributed to taxing authorities within and including Arapahoe County. More than 316 buyers participated in the sale, which also generated \$141,850 in bonus bids, which is revenue for the County.
- Alternative Service/Useful Public Service doubled participation in a program that teaches offenders the impact of their crime on the community. More than 5,700 offenders completed 203,116 hours of court-ordered community service resulting in the equivalent of \$3.5 million in work hours to better the community.
- To conserve water while maintaining pleasant landscapes, the County continued its Xeriscape program by strategically planting an array of plants, low water groundcover and mulch for better water management and conservation.
- The County weatherized 695 homes by improving energy efficiency, as well as educating families on ways to lower their utility bills.
- In 2006, IT completed the first phase of its server consolidation effort. By reducing the amount of production servers from 100 to 31, the County will save more than \$100,000 in hardware replacements.
- Arapahoe County is saving more than \$700,000 in utilities through the Chevron Energy Performance Contract, which promotes innovative and effective ways of making energy-saving improvements to County buildings.
- Roads continue to be cleared of trash and unruly weeds with the help of the Sheriff's Office Trustee program, which uses supervised minimum security inmates for maintenance work along County roads and highways.

# Awards

Go the  
extra mile!



Detention employees receive nationwide honors by the National Commission on Correctional Health Care.

**We aim to please.** That's why our employees continually go the extra mile to improve their education and training through certifications and classes. Take a look at how our employees, departments and elected offices made their mark in 2006 through numerous awards and recognitions.

- » Arapahoe County was recognized by *Colorado Parent Magazine* as a family-friendly employer for helping county employees balance work and family through flexible work arrangements and family leave policies.
- » The Patrick J. Sullivan Detention Facility won the Facility of the Year Award from the National Commission on Correctional Health Care. This prestigious award is presented to only one facility a year selected from among the nearly 500 jails, prisons, and juvenile detention and confinement facilities participating in NCCHC's nationwide accreditation program.
- » Facilities and Fleet Management and South Suburban Parks and Recreation District received The Governor's Award to save energy in Arapahoe County. The award is given to state and local organizations that pioneer innovative and effective ways to make energy-saving improvements to public buildings.
- » Fleet Management earned the Blue Seal of Excellence from the National Institute for Automotive Service Excellence for having at least 75 percent of its automotive professionals ASE certified and offering a certified technician in each area of service offered.
- » The Sheriff's Office Sex Offender web site earned third place in the Community Outreach/Public Education and the West Nile Task Force earned an honorable mention in the Cooperative Service Delivery categories by the Denver Regional Council of Government.
- » Commissioner Susan Beckman was selected to attend the prestigious John F. Kennedy School of Government Senior Executives Program at Harvard University.

*(continued on next page)*

## Fast facts:

- Through lobbying efforts, the Board of County Commissioners continued to work with federal and state agencies to secure more than \$21 million in funding for much needed improvements to the intersection of Arapahoe and Parker roads.

## ✓ Kudos to:



### **Scott McCandless, Information Technology**

This is to express a big thank you for allowing us to come out and visit with you concerning your technical support for the records management/imaging system for Arapahoe County Human Services. My staff is impressed with your technical knowledge and your willingness to share your technical insights with us. The information you provided will greatly assist us in our records management/imaging designs. Again, thanks for taking the time and effort to make our visit so rewarding.

—Jim Boyd, Lakewood



Clerk and Recorder Nancy Doty and Motor Vehicle employees honored.



Commissioner Frank Weddig presents Phyllis Walsh with the Volunteer of the Year award.



DRCOG recognizes Sheriff Grayson Robinson for the sex offender web site.

- » Communication Services won 12 awards from three professional communication organizations for projects in categories such as employee newsletters, graphic design, special events and marketing. Communication Services took second place for the 2006 Arapahoe County Fair web site design, merchandise and overall ad campaign in the International Association of Fairs and Expos Annual Awards competition.
- » Lori Carlson, Youth Services Administrator for Human Services, was one of three individual award recipients at the Colorado Juvenile Council Annual conference. She was recognized as a positive example for providing safe and creative ways to protect local youth.

- » Commissioner Lynn Myers and the E-470 Board received the 2006 Toll Excellence Award from the International Bridge, Tunnel and Turnpike Association.
- » Phyllis Walsh was named Volunteer of the Year in recognition of her outstanding commitment to Arapahoe County. John Carranco was named Volunteer of the Year through South Suburban Parks and Recreation District for his work coaching football.
- » The Finance Department received their 18th consecutive Government Finance Officers Association Award of Excellence for their Budget Document and Comprehensive Annual Finance Report and the Purchasing division won its first Universal Public Purchasing Certification Council award for its employees, who are all certified governmental purchasing agents.
- » The Clerk and Recorder's Office was recognized by the Donor's Awareness Council for having the highest average number of people joining the Colorado organ and tissue registry. A second award acknowledged that 40 percent of the people using the County's Driver's License Office contribute to the donor awareness fund.

## ✓ Meet Your County Departments

### **Finance:**

The Finance Department provides accurate, timely and useful financial information and services to the County's internal management and general public. Divisions and services include Accounting, Budget, Administration and Purchasing. The Purchasing division procures goods and services for county departments, and assures all departments receive the highest quality and value for products and services that is held in an open, competitive and fair manner, and with the highest ethical standards.

### **Facilities and Fleet Management:**

Facilities and Fleet Management provides County departments full-service physical plant operations management, life cycle maintenance/repair of all vehicles and equipment, project management and consultation services, and countywide mail processing/distribution services. The department ensures excellent customer service with safe buildings, reliable vehicles and equipment, to enable employees to perform their job duties and serve the citizens of Arapahoe County.



*Employees proudly serve our County and Country.*

- » The Fleet division placed 13th in the 100 Best Fleets competition.
- » Facilities and Fleet Management received a fleet management and operations certificate and Public Works and Development was recognized for the grading and paving of Quincy Avenue by the American Public Works Association. Steve Gardner was recognized for his leadership and exceptional work associated with the formation of the Southeast Metro Stormwater Authority. Public Works also received a Certificate of Achievement for its work on the Southeast Metro Stormwater Authority.
- » Our employees serve their Country, as well as their County. In 2006, Arapahoe County was recognized by Peterson Air Force Base in Colorado Springs for its military leave policy, which pays the difference between the employees' base military pay and their County pay for up to 18 months.
- » Commissioner Lynn Myers received a Public Official award from the Southeast Business Partnership for outstanding contributions to economic development and quality of life in the South Metro Denver community.

## ✓ Meet Your County Departments

### Human Resources:

Human Resources hires, develops and retains a competent, committed and diverse workforce to provide high quality and cost-effective services to Arapahoe County citizens. The department oversees the recruitment and hiring of employees, as well as providing guidance to employees on career development and training issues. Human Resources also oversees the County's personnel policy development, benefit administration, employee relations and classification and compensation of the County's workforce.

### Human Services:

Human Services is committed to providing quality services to the people of our community. The Children, Adult and Family Services division provides protective services to children and vulnerable adults, foster care and adoption through the County's Embrace a Life program, and other services that help create strong, effective families. The Community Support Services division provides food assistance, medical coverage and financial assistance through programs such as Temporary Assistance to Needy Families, Food Stamps, Medicaid, Aid to the Needy Disabled, Old Age Pension, and the Low-income Energy Assistance Program.

### Public Works and Development:

Public Works and Development provides many services through its four divisions: Engineering, Planning and Zoning, Open Space and Building. Engineering provides Road and Bridge, Traffic/Transportation, Capital Improvements, Land Development Services and Mapping/GIS services to unincorporated Arapahoe County. Planning and Zoning oversees the orderly development of unincorporated Arapahoe County, as well as Zoning Code Enforcement and Mosquito and Animal Control programs. Open Space oversees the planning, acquisition, development and operations of open space, trails and heritage areas within unincorporated Arapahoe County. It also manages the distribution of open space funds to municipalities and districts within the County through share back and grant programs. The Building division oversees the plan review, permitting and inspection of all building construction in unincorporated Arapahoe County.

- » Jacqueline Ruybal earned the Joan Schroer Excellence in Service Award at the Sungate Kid's Gala.
- » Facilities and Fleet Management earned the Administrative Excellence in a Large Community award from the American Public Works Association for creating the Project Management Office.
- » Jeanne Robinson received an award from the Project Management Institute Mile Hi Chapter for initiating Project Management roundtables at Arapahoe County.
- » Sheriff Grayson Robinson graduated from the 52nd Session of the Law Enforcement Leadership Development Seminar.



- Standard & Poor's upgraded the County's credit rating to AA- from A+, which saves taxpayer dollars by resulting in better interest rates on investments.



# Making our **mark** in 2006

ARAPAHOE COUNTY: FIRST IN COLORADO, FIRST IN SERVICE

## Our Mission:

Enhancing your quality of life through exceptional delivery of services and efficient use of public funds.

## Our Vision:

Earning your trust every day by delivering seamless service, seeking innovative solutions and exceeding your expectations.

## Our Values:

To achieve our vision, we dedicate ourselves to:

- » Service First
- » Excellent Quality
- » Responsive Government
- » Visionary Thinking
- » Innovation
- » Caring Leadership
- » Effective Communication
- » Fiscal Responsibility
- » Integrity
- » Respect for Others
- » Safety
- » Teamwork

## Contact Us

As Colorado's first county, our vision is to provide you—our citizens—with seamless service, innovative solutions to today's challenges and more importantly, we want to exceed your expectations every time you do business with us. We have more than 30 government offices offering a variety of services throughout the county. If you need to reach us, visit our web site at [www.co.arapahoe.co.us](http://www.co.arapahoe.co.us) or contact us at the following phone numbers and e-mail addresses:

### Main Information:

303-795-4400 or [info@co.arapahoe.co.us](mailto:info@co.arapahoe.co.us)

### Assessor's Office:

303-795-4600 or [assessor@co.arapahoe.co.us](mailto:assessor@co.arapahoe.co.us)

### Board of County Commissioners' Office:

303-795-4630 or [commissioners@co.arapahoe.co.us](mailto:commissioners@co.arapahoe.co.us)

### BOCC Administration:

303-795-4630 or [commissioners@co.arapahoe.co.us](mailto:commissioners@co.arapahoe.co.us)

### Clerk and Recorder's Office:

303-795-4200 or [clerk@co.arapahoe.co.us](mailto:clerk@co.arapahoe.co.us)

### Communication Services:

303-795-4284 or  
[communicationservices@co.arapahoe.co.us](mailto:communicationservices@co.arapahoe.co.us)

### Community Resources:

303-738-8040 or  
[communityresources@co.arapahoe.co.us](mailto:communityresources@co.arapahoe.co.us)

### Coroner's Office:

720-874-3625 or [coroner@co.arapahoe.co.us](mailto:coroner@co.arapahoe.co.us)

### County Attorney's Office:

303-795-4639 or [attorney@co.arapahoe.co.us](mailto:attorney@co.arapahoe.co.us)

### District Attorney's Office:

720-874-8500

### Facilities and Fleet Management:

303-734-5489 or [ffm@co.arapahoe.co.us](mailto:ffm@co.arapahoe.co.us)

### Finance:

303-795-4620 or [finance@co.arapahoe.co.us](mailto:finance@co.arapahoe.co.us)

### Human Resources:

303-795-4482 or  
[humanresources@co.arapahoe.co.us](mailto:humanresources@co.arapahoe.co.us)

### Human Services:

303-636-1130 or [humanservices@co.arapahoe.co.us](mailto:humanservices@co.arapahoe.co.us)

### Information Technology:

303-795-4460 or  
[informationtechnology@co.arapahoe.co.us](mailto:informationtechnology@co.arapahoe.co.us)

### Public Trustee:

303-730-0071 or [publictrustee@co.arapahoe.co.us](mailto:publictrustee@co.arapahoe.co.us)

### Public Works and Development:

720-874-6500 or [publicworks@co.arapahoe.co.us](mailto:publicworks@co.arapahoe.co.us)

### Sheriff's Office:

720-874-3600 or [sheriff@co.arapahoe.co.us](mailto:sheriff@co.arapahoe.co.us)

### Treasurer's Office:

303-795-4550 or [treasurer@co.arapahoe.co.us](mailto:treasurer@co.arapahoe.co.us)

### Tri-County Health:

303-220-9200 or [webmaster@tchd.org](mailto:webmaster@tchd.org)

## Our thanks to the Arapahoe County Board of County Commissioners and Elected Officials who served in 2006:

Susan Beckman, District 1  
Bernie Zimmer, District 2  
Rod Bockenfeld, District 3  
Lynn Myers, District 4  
Frank Weddig, District 5

Ed Bosier, Assessor  
Nancy Doty, Clerk and Recorder  
Dr. Michael Dobersen, Coroner  
Grayson Robinson, Sheriff  
Bernie Ciazza, Treasurer  
Mary Wenke, Public Trustee

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