



2007 ANNUAL PERFORMANCE REPORT TO THE RESIDENTS OF ARAPAHOE COUNTY





OUR MISSION:

Enhancing your quality of life through exceptional delivery of services and efficient use of public funds.

OUR VISION:

Earning your trust every day by delivering seamless service, seeking innovative solutions and exceeding your expectations.

OUR VALUES:

To achieve our vision, we dedicate ourselves to:

- Service First
- Excellent Quality
- Responsive Government
- Visionary Thinking
- Innovation
- Caring Leadership
- Effective Communication
- Fiscal Responsibility
- Integrity
- Respect for Others
- Safety
- Teamwork

Thanks so much for organizing the County forums on services and departments in Arapahoe County. I was impressed by the quality of our County employees and their willingness to share their expertise and describe their projects.

— Karen Hart



Captain Brice Moomaw provides citizens materials on identity theft protection during the 2007 Shredathon.

PARTNERSHIPS WITHOUT BOUNDARIES

Boundaries are lines drawn on a map, a way to distinguish one place from another. If you look at Arapahoe County, you'll see we are a county that is 12 miles high, 72 miles wide and a land of contrast. Urban on the west, rural on the east, Arapahoe County offers something for everyone in between.

Despite the shape of Colorado's first county, we don't let boundaries stop us from seeing the future.

Whether it is working with 16 cities, towns and organizations to preserve the South Platte River; spending a weekend to construct a new home for a single mother and her daughter; or building a coalition of support to improve the intersection of Arapahoe and Parker Roads; we believe that partnerships are the keys to good government and essential to making Arapahoe County and the south metro Denver area a great place to work and live.

In an era of limited resources and increased demands, when governments work together, together they can achieve more. It not only makes sense, it is good management of your tax dollars and it is why we are proud to present Arapahoe County's 2007 Annual Performance Report – *Partnerships without Boundaries*.

Throughout the next 16 pages, you will find dozens of examples of ways in which we are working together – in partnership – with local cities and towns, businesses, organizations and of course, you – the citizens of Arapahoe County.

Arapahoe County is our home. We are proud to represent this wonderful community and we are proud to serve you. Thank you for the opportunity and for helping us to make Arapahoe County *First in Colorado, First in Service*.

Sincerely,

Arapahoe County Board of County Commissioners

- | | | | | |
|----------------------|-------------------|-----------------------|-------------------|---------------------|
| <i>Susan Beckman</i> | <i>Jim Dyer</i> | <i>Rod Bockenfeld</i> | <i>Pat Noonan</i> | <i>Frank Weddig</i> |
| <i>District 1</i> | <i>District 2</i> | <i>District 3</i> | <i>District 4</i> | <i>District 5</i> |



Arapahoe County received the Southeast Business Partnership's highest honor – the Eagle Award – for the County's many years of public/private partnership with the organization and its regional leadership in transportation, open space and economic development in the south metro Denver area.



GOVERNMENTS

Partnerships with Local

Partnerships with Local Governments:

Partnering with local governments is very important. It's how we get things done and it is what drives us to make your government work better for you. When we come together for a single purpose, projects are accomplished, goals are reached, expectations are exceeded. That is why at Arapahoe County, we take great pride in the many partnerships we have created. Here's a sample of the many working relationships that generated results in 2007.

- A variety of enhancements have been identified to improve traffic flow for Arapahoe Road between I-25 and Parker Road after Arapahoe County completed the 18-month Arapahoe Road corridor study. Funded by the federal government, Arapahoe County and the cities of Centennial and Greenwood Village, the study calls for improvements to I-25 and Arapahoe Road interchange, Arapahoe Road, parallel and intersecting roads, urban design treatments, transit services and bike and pedestrian facilities.
- Arapahoe County, working with the cities of Greenwood Village, Centennial, Aurora and Foxfield, as well as Douglas County and the Colorado Department of Transportation, secured the federal, state and local funding necessary to build a new intersection at Arapahoe and Parker Roads.
- In an effort to minimize the number of defendants failing to appear in court, the Sheriff's Office launched the Court Date Notification Program. With a simple reminder call, defendant appearances have increased, which has reduced failure to appear warrants, and is easing the impact on the County's detention facility.
- The legacy for the South Platte River corridor – a vision of beauty, wildlife, preservation and recreation – got a boost when Great Outdoors Colorado awarded a \$5.25 million grant to Arapahoe County and members of the South Platte Working Group, a coalition of 16 local governments and organizations working together on the South Platte Greenway Legacy Project.
- More than 88 arts, cultural, scientific and historical organizations received a share of more than \$1.1 million of Scientific and Cultural Facilities District Tier III funds.
- Arapahoe County Commissioners joined elected officials from eight other counties at the Metropolitan Mayors and Commissioners Youth Award Banquet to recognize youth who have shown outstanding achievement while overcoming personal adversity, who have created a positive change in their environment or who have contributed in their own quiet way.
- A partnership between Arapahoe County, the Inverness Metropolitan Improvement District and T-REX, supported by the Southeast Urban Corridor Transportation Steering Committee made extending the pedestrian bridge at Dry Creek possible. The bridge provides commuters with a covered walkway from the light rail station on the west to the call-n-Ride pick-up/drop-off location on Inverness Drive West.
- Several county roads were improved in 2008 making them safer to travel. Arapahoe County worked with Elbert County to share improvements and maintenance responsibility for County Road 50/Elbert County Road 194. Our recycled asphalt program continues to pave eastern Arapahoe County roads at a fraction of the cost of new. Arapahoe County teamed with Adams County to pave County Road 2, and we completed the western three miles of County Road 50 with Elbert County.
- The newly refurbished Comitis Crisis Center is providing a warm, safe place for the homeless thanks to Arapahoe County, Centennial, Aurora and other organizations. The Center provides emergency housing, counseling, food, clothing and necessities to anyone in need, as well as educational programs and a 24-hour crisis line.
- The Justice Coordinating Committee, established by the Commissioners in 2007, is reviewing, recommending and advising the Board on issues concerning the Arapahoe County Justice System. The committee is addressing jail overcrowding and space needs in the courts, ways to improve efficiencies, implementing the short-term solutions and continuing to work on long-term solutions.
- Protecting our heritage, wildlife and improving our recreational corridors, the Board of County Commissioners distributed approximately \$9.6 million in Open Space Shareback funds to 13 cities and towns, and nearly \$2.8 million in grants to 13 Open Space projects in Aurora, Cherry Hills Village, Englewood, Foxfield, Greenwood Village and Sheridan. Since the program was created in 2003, Arapahoe County has distributed more than \$33 million in open space sales tax revenue.

Top left: South Platte Working Group poses for a picture during a tour of the South Platte.

Metropolitan Mayors and Commissioners Youth Award Banquet.

Opening ceremony for the Dry Creek pedestrian bridge.

I was able to buy my first house through the Arapahoe County Homebuyer Program. Without it, I would still be renting. Thanks for providing this wonderful program.

— Denise Baldwin

Thank you for the terrific job you all have been doing in keeping our streets plowed here in unincorporated Arapahoe County. On behalf of the 320 owners in Windmill Creek Condos, we extend our heartfelt thanks and gratitude!

— Jane Edmonds, Vice-President, Windmill Creek Homeowners' Association



Jane Edmonds is grateful for the dedication of Road and Bridge employees.



Commissioners and Open Space Trail Advisory Board members plant a tree at the Cherry Creek Valley Ecological Park.



Leading The Way:

When it comes to innovation, Arapahoe County leads the way. Whether it is placing third in the nation in energy efficiency or taking first in donor awareness, our focus is finding new, creative and innovative ways to make government work better for you.

- Governor Bill Ritter appointed Sheriff Grayson Robinson to the Colorado Commission on Criminal and Juvenile Justice. The 26-member Commission will make recommendations for the improvement of the administration of justice, after completing comprehensive examinations of the justice system and evaluating promising reforms.
- Move over eBay®! The Treasurer's Office held its first ever online Tax Lien sale this year. The sale generated \$5.1 million, which included \$246,000 in premiums or additional revenue for Arapahoe County. The online sale succeeded in selling all 2,639 outstanding tax liens for the year and every parcel offered sold at a premium – a first for Arapahoe County.
- The Sheriff's Office was the first agency in Colorado to establish a working relationship with the A Child is Missing Program. The program is a free 24-hour nationwide service to law enforcement that uses sophisticated mapping systems and satellite imagery systems that can place 1,000 alert phone calls in 60 seconds to the immediate area where a missing person was last seen.
- Motor Vehicle made it easier for residents to renew their vehicle registrations online using a credit card or electronic check this year. For a small convenience fee, vehicle owners can quickly renew their registrations from their home or business. The Office is just one of nine in the state to offer this online service.
- Project Lifesaver, which assists residents who have medical conditions that may cause them to wander, was brought to life thanks to the partnership between the Sheriff's Office and Centennial Medical Plaza. Participants wear a personalized wristband which emits a tracking signal 24 hours a day, seven days a week and over several miles so they are easily located. To date, the Sheriff's Office has located 55 people.
- The Sheriff's Office Communications Center became the first Center in Colorado to achieve international accreditation through the Commission on Accreditation for Law Enforcement Agencies. In order to achieve accreditation, the Sheriff's Office Communications Center was required to demonstrate full compliance with 207 state-of-the-art performance standards.

Motor Vehicle staff are always very helpful on the phone and will always try and get an answer right away. I wish other counties were as helpful and nice as Arapahoe County!

— Sunnie Lewis, Loans Records Specialist, Space Age FCU

I recently spoke with Angie Cooke regarding some tax questions. Angie was more than just nice and polite, she was willing to go the extra mile to call my mortgage lender to correct their error, which resulted in a decrease in my monthly payments. I wish every business in the United States had people like Angie. No wonder our County proudly says "Colorado's First," simply because of employees like Angie!

— Leon Shargorodsky, Aurora



County employee Angie Cooke, Treasurer Doug Milliken and citizen Leon Shargorodsky.

- With www.arapahoevotes.com, the Clerk and Recorder's Office made it easier for voters to check their voter registration information and track their mail ballot online.
- Arapahoe County was the first local government in Colorado to be recognized for our energy efforts, which will result in \$182,000 in annual savings for the County and \$94,000 in rebates from Xcel Energy. In addition, Arapahoe County placed third in the nation in the Change a Light, Change the World campaign. Employees pledged to change light bulbs in their home to ENERGY STAR® bulbs as a first step to conserve energy and protect the environment.
- Arapahoe/Douglas Works! received the Alfred P. Sloan Award for Business Excellence in Workplace Flexibility and distinguished the organization as one of the top practitioners of workplace flexibility in the nation. Winners of this prestigious award not only offer excellent workplace flexibility policies and practices, but they also use it as a strategic business tool to benefit business and employees.
- The Clerk and Recorder's Office was recognized by the Donor Awareness Council for being number one in donor awareness. About 40 percent of the people using the Clerk and Recorder's Driver's License Office contribute to the donor awareness fund, well above the state average of 23 percent.
- In order to reduce the growing jail population, the Sheriff's Office created the Arapahoe Diverts the Mentally Ill for Treatment Program. ADMIT identifies low risk inmates suffering from mental health issues and diverts them from incarceration to treatment and supervision. ADMIT will result in reducing the number of daily jail beds required; help individuals function in the community; and reduce the jail recidivism rate.
- Tapped for his leadership, Commissioner Rod Bockenfeld was appointed to serve as Chair of the Intergovernmental Affairs sub-committee for the National Association of Counties.



Hundreds of parents, with the help of the Sheriff's Office, took responsibility for their child's safety and attended free child safety seat inspections that took place throughout the summer. Good thing too: more than 90 percent of car seats are improperly installed.



Partnering with Local Businesses & Organizations:

Public/private partnerships often extend beyond lines on a map, a list of responsibilities or jurisdictional control. Combining resources, working together, or simply taking an innovative approach to a problem, can mean a hot meal and ride to the doctor for a senior citizen, a toy for a child to enjoy or a successful community event. In 2007, Arapahoe County partnered with local organizations and businesses to make our community a great place to live.

- From toddler cars to Chevy Tahoes, three local organizations reaped the benefit of the County's generosity. The Sheriff's Office donated a 2003 Chevy Tahoe, equipped with lights and sirens, to Deer Trail Rescue; while the Board of County Commissioners gave toddlers at two preschool centers the opportunity to get a head start on their driving skills when they donated 10 riding toys that were used during the County Fair.
- A partnership between Arapahoe County, the Aurora Center for Active Adults and Food Bank of the Rockies provided food boxes to low-income seniors, helping them stretch their grocery dollars each month. Arapahoe County also teamed up with Project Angel Heart and Littleton Meals on Wheels, both non-profit organizations that provide meals to seniors and disabled residents.
- Arapahoe County collaborated with Colorado Housing Assistance Corp. to help make homeownership affordable to low and moderate-income residents. By contracting with CHAC, the County was able to lower administrative costs and serve more people.
- Comcast, YourHub.com, KYGO, the cities of Littleton and Aurora, South Metro Denver Chamber of Commerce, Bellco and Villager Newspapers were among 28 sponsors who partnered with Arapahoe County to host the 2007 Fair. This fun-filled community event focused on 4-H youth, celebrated our agricultural heritage and history and gave families an opportunity to enjoy music, food, fireworks and old-fashioned fun.
- Arapahoe County awarded more than \$1.1 million in Community Development Block Grants to the Cities of Glendale, Sheridan and the Town of Deer Trail, as well as organizations, such as House of Hope, Rebuilding Together and Doctor's Care, for programs and projects that promote health and safety, and assist low income and disabled residents.
- By teaming up with First Ride, Arapahoe County helped seniors live independently by providing transportation to doctor's appointments, senior dining centers, grocery stores and food banks.
- Thanks to projects coming in under budget in 2006, Arapahoe County extended \$40,000 in Community Development Block Grants to the City of Centennial for audible crosswalks at Arapahoe Road and Franklin Street to aid visually impaired residents; to Senior Hub, Inc. to purchase a walk-in freezer to provide meals for 80-90 elderly residents in eastern Arapahoe County; and to the City of Glendale for asbestos removal and demolition of an abandoned school.
- supported by our employees who volunteered their weekends to help build them.
- Arapahoe/Douglas Works! partnered with more than 600 businesses and organizations to host specialized job fairs and programs for youth, the young at heart (those 50 and older) and other targeted industries including aerospace, bioscience, healthcare, finance and hospitality. Through their efforts, more than 90 percent of their customers found employment.

Top left: Riding toys donated by the Board of County Commissioners.

The Petting Zoo at the 2007 Arapahoe County Fair.

A Rebuilding Day volunteer paints a house to help those who can't do it themselves.

I wanted to thank all of you in the Coroner's Office for your kindness. Everyone that we talked to was especially courteous and helpful. We really can't tell you how nice it is to have such caring people like you in a County Office.

— Charlene Wirth, Bellevue, Nebraska

Thank you for allowing us to host our event at the Arapahoe County Fairgrounds this year. I've produced events at many facilities in Colorado and I can honestly say that you guys are the most supportive group I have ever worked with at any venue.

— Ha Hau and Brad Roulier, Global Dance, Denver



50+ & Fabulous Job Fair.



Habitat for Humanity Project.



22nd annual Harley Davidson Toy Run.

Through House Bill 1200, Arapahoe County's Weatherization Division installed solar panels in low-income homes in an effort to help them conserve energy and lower their utility bills.





Partnerships with Residents:

What's a community without collaboration? At Arapahoe County, our strength comes from partnering with others to accomplish more than we could on our own. We could not be the County we are today without the support and help from you, our citizens. Through your efforts, we are able to continue our vision as *Colorado's First County* and build a better place to live, work and play.

- Arapahoe and Jefferson County staff and residents stuffed piggy banks with almost \$3,000 in an effort to raise awareness and monetary support for Child Abuse Prevention Month.
- Parents in our community said 'yes' to the question, 'Can I make a difference by adopting a child?' and more than 115 children received permanent loving homes. By supporting the County's children they greatly increase a child's chance of success and help build strong, healthy communities.
- Nearly 30 volunteers from Arapahoe County and Cherry Creek Stewardship Partners planted a variety of shrubs and trees in celebration of Arbor Day.
- 4-H partners with parents to help youth develop skills, build character and have fun through projects that cater to urban and rural kids alike.
- Volunteers who have served their country helped get the County's Veteran Services Office running by helping military vets receive the benefits they deserve.
- Our thanks goes out to the 145 hard working citizens who served on various Boards and Committees, strengthening our ties with residents and providing much-needed input into your County government.
- It's the generosity of community organizations, local businesses, citizens and staff who helped make the holidays extra special for more than 650 people through the County's Adopt a Family program, which matched donors with local families in need during the holidays.
- Volunteer Connections, a partnership between citizens and government, supplements the County's programs and services to its residents. A check for \$133,096.20, representing

Top left: Judge William Sylvester congratulates the newly formed Fuentes family including two adopted sons during National Adoption Month.

Volunteers plant shrubs and trees in celebration of Arbor Day.

Daniel gets a visit from a new friend during the 4-H Adventures program.

Recently the Sheriff's Office facilitated a Community Emergency Response Team training class for the Boy Scouts. It is through partnerships with government and community agencies that enable the Scouting program to mold young men to become future leaders. Thank you for making this program successful.

— Randal Bishop, Assistant Council Commissioner, Boy Scouts of America

We chose to participate in the Adopt a Family program because we felt that by keeping our funds and efforts in Arapahoe County we would truly be giving back to the community that we serve, and undoubtedly, students in the Aurora Schools.

— Stacey Foster, Aurora Schools Federal Credit Union employee



Stacey Foster drops off the gifts from Aurora Schools Federal Credit Union including a shovel that an 8 year old wished for so that he could shovel snow with his dad.

- more than 7,000 volunteer hours contributed in 2007, symbolically demonstrated the outstanding contributions of volunteers.
- The County would be at an incredible loss without the help of foster parents whose caring commitment is critical for ending the cycles of abuse and neglect.
- Residents attended three community meetings to learn more about the programs and services offered by *Colorado's First County*.
- Citizens helped develop a master plan for the historic 17 Mile House, which outlines improvements and restoration plans for the structure that celebrates our pioneer and rural agricultural past.
- More than 125 tons of documents were shredded and sent to a recycling facility during the Shredathon, an event put on by the Sheriff's Office, 9 News and other partners in an attempt to decrease identity theft.
- A new mediation program created in partnership with Child Support Enforcement and the Office of Dispute Resolution provides parents with a safe and productive outlet for resolving parenting time issues.
- Open Space, Parks and Trails and the Trust for Public Land worked with landowners to set up conservation easements that protect valuable agricultural lands from development pressures.



Sheriff's Office Shredathon.



Maria De Martini poses with family friends after receiving The Rising Star – Volunteer of the Year Award in recognition for her leadership, creativity and service to others.

Arapahoe County hosted three community meetings for residents to share information with elected officials and staff.





Take Note

Take Note in 2007:

Achievement couldn't happen if it weren't for the cooperation, know-how and determination of the County's elected officials and 1,900 employees. Here are a few accomplishments to take note of in 2007.

- Arapahoe County celebrated the 30th Anniversary of the opening of its Administration Building by recognizing former commissioners and employees. The Administration Building at 5334 S. Prince Street in Littleton opened in 1977.
- The Clerk and Recorder's Office made it convenient to renew your driver's license when it opened a second location at 12600 E. Arapahoe Road in Centennial. Open 8 a.m. – 4:30 p.m., Monday through Friday, services available at this location include: license renewal, out-of-state transfers, Colorado identification cards, name and address changes, voter registration, to name a few.
- Arapahoe County prides itself on providing our citizens with quality services at an affordable price. At 16.083 mills, Arapahoe County has the lowest mill levy of counties in the Denver metro area, and one of the lowest in the state.
- The Treasurer's Office made it easier for residents living in eastern Arapahoe County to pay their property taxes by offering a temporary drop-off location in Aurora.
- Arapahoe County purchased two conservation easements that protect 1,363 acres on a working farm and ranch near Byers from future development and preserves a portion of what makes the County a special place, as well as our rich ranching and farming history. The County also purchased 351 acres along East Bijou Creek known as Richmil Ranch in Deer Trail, which eventually will be developed into an Open Space park.
- Arapahoe County broke ground on the 16,000 square-foot Eastern Service Center – the new home of the County's Public Works and Fleet Management eastern operation when it opens in 2008. Located on the southwest corner of Quincy Avenue and County Road 129, the facility will include 110-foot vehicle bays, a welding area and room to store heavy equipment, such as snowplows and road graders.
- The Public Trustee's Office opened 6,225 foreclosures and processed 28,788 releases in 2007.

I just wanted to tell you how much I like your web site. It's excellent in layout, content and speed. Yours should be a "best practices" example for most County government web sites.

— Allen Martin, Matlacha, FL

I rarely write thank you letters, but in this particular case where the people assisting me did such an outstanding job, I was compelled to. I was having a difficult time finding comparable properties for a piece of land I owned. David Gilve briefly met with me. He introduced me to Donna Kayden who graciously provided a printout of properties that had sold. Arapahoe County has employees that are very helpful and courteous to its taxpayers. Thank you both again for such fine service.

— Diane Ruff, Arapahoe County Land Owner



Kids of all ages got the chance to get close to road graders, snowplows and heavy equipment during National Public Works Week, which showcases the central role public works employees play in the life of a community.

- The Sheriff's Office joined organizations throughout the United States to recognize crime victims during Victim's Rights Week.
- Arapahoe County completed the Lowry Range Sub Area Plan, which will guide future development on the Lowry Range, a 28,800-acre property owned by the State Land Board.
- The Clerk and Recorder's Office successfully conducted the 2007 all mail ballot election by coordinating with 19 cities and special districts, mailing 212,801 ballots and processing 78,247 returned ballots.
- Work concluded on the Byers Community Assessment Survey, a survey of residents, property owners and business owners to get community feedback to help update the Byers Sub Area Plan.
- Partnering with Centennial Airport, Arapahoe County purchased 340 acres, some of which will be used to expand the soccer fields at Community Park at Potomac and Broncos Parkway in unincorporated Arapahoe County.
- The Child Support Enforcement Program transferred to Human Services from the District Attorney's Office in a move designed to strengthen the interaction between Human Services programs, such as Temporary Assistance for Needy Families, food assistance, Medicaid and child welfare.



The Assessor's Office, under the leadership of Corbin Sakdol, met and exceeded all standards set by the State Board of Equalization, according to the 2007 Property Assessment Study conducted by the Rocky Mountain Valuation Specialists.



Arapahoe County Awards:

The sky's the limit. When employees, departments and elected officials imagine their future with Arapahoe County, there are no boundaries to what they can accomplish. Here's just a sample of the awards and recognition the County received in 2007.

- Facilities and Fleet Management and Public Works and Development received three awards from the American Public Works Association for their Arapahoe Road Corridor Study, recycled paving program, fiscal responsibility and exceptional customer service.
- Caseworker John Abeyta received the Tommy Drinkwine Outstanding Contribution to the Juvenile Justice Award by the Arapahoe County Bar Association, an award historically reserved for attorneys and judges.
- Kerri Klein received the Judge Robert Evans Youth Worker of the Year Award and Kerrin Schultz received the Support Staff of the Year Award for their continuous effort and passion in working with youth.
- Child Support Enforcement received the Certificate of Excellence for meeting all 10 performance indicators set by the IV-D Task Force. Arapahoe County was the only large county in Colorado to meet all 10.
- Ruby Richards received the Sungate Joan Schroer Excellence in Service Award for her outstanding collaborative work with human services and law enforcement.
- Randy Councill received the North Central Region All Hazards Planning Emergency Manager of the Year Award for his efforts in emergency preparedness exercises and public education.
- Clerk and Recorder Nancy A. Doty graduated from the Certified Elections/Registration Administrator Program, achieving one of the highest designations for an election official.
- Public Works and Development received the 2007 Grand Award for Engineering Excellence for stabilizing the Cherry Creek stream using a new vegetation reclamation approach, the highest honor given by the Colorado Association of Stormwater and Floodplain Managers.
- Communication Services won 11 awards from three professional communication organizations for their communication, marketing and graphic design efforts.
- All Purchasing staff became certified Professional Public Buyers making the division 100 percent certified.
- The Denver Regional Council of Governments awarded Arapahoe County and Communication Services the Regional Leadership Award for their Southeast Light Rail Grand Opening Community Celebration in partnership with the City of Centennial and the South Metro Denver Chamber of Commerce.

Top left: Commissioners received the Conservationist of the Year Award from the West Arapahoe Conservation District for their foresight and leadership to preserve rangeland in eastern Arapahoe County.

Role model Foster Parents of the Year, Debra Lewis and Larry Pollard (not pictured), were recognized for their outstanding dedication to the community's children.

Fleet Management was ranked #12 in the 100 Best Fleets in the country.

ARAPAHOE COUNTY – WHO WE ARE AND WHAT WE DO

CONTACT US

As Colorado's first county, our vision is to provide you – our citizens – with seamless services, innovative solutions to today's challenges and more importantly, we want to exceed your expectations every time you do business with us. We have more than 30 government offices offering a variety of services throughout the county. If you need to reach us, visit our web site at www.co.arapahoe.co.us or contact us at the following phone numbers and e-mail addresses.

MAIN INFORMATION

303-795-4400 • 303-738-7915 TDD
info@co.arapahoe.co.us

ASSESSOR'S OFFICE

Assessed Values, Business Personal Property, Mobile Home Title and Transfer, Real Estate Information, Proof of Sales Tax, Senior and Disabled Veteran Exemption

303-795-4600 • 303-795-4645 TDD
assessor@co.arapahoe.co.us

BOARD OF COUNTY COMMISSIONERS AND ADMINISTRATION

Boards and Committees, Metro Mayors and Commissioners Youth Awards program, public hearings and study sessions, legislative issues, citizen inquiries

303-795-4630 • 303-795-4644 TDD
commissioners@co.arapahoe.co.us

CLERK AND RECORDER'S OFFICE

Clerk to the Board, Elections, Recording Real Estate Documents, Registering Automobiles, Driver's License Renewal, Marriage License, Passports, Voter Registration

303-795-4200 • 303-738-7890 TDD
clerk@co.arapahoe.co.us
www.arapahoevotes.com

COMMUNICATION SERVICES

Media and citizen inquiries

303-795-4284 • 303-795-4644 TDD
communicationservices@co.arapahoe.co.us

COMMUNITY RESOURCES

Arapahoe/Douglas Works!, Community Corrections, Community Development Block Grants, CSU Extension, Food Distribution Program, 4-H, Housing and Community Development, Judicial Services, Pre-Trial Release, Senior Resources, Veteran Services, Volunteer Connections

303-738-8040 • 303-738-8033 TDD
communityresources@co.arapahoe.co.us

CORONER'S OFFICE

Death investigations

720-874-3625 • 303-738-7915 TDD
coroner@co.arapahoe.co.us

COUNTY AND DISTRICT COURTS

County Court A (Littleton): 303-798-4591
 County Court B (Aurora): 303-214-4000
 District Court: 303-649-6355
www.courts.state.co.us

Jury Information: 303-649-6318
jury03@judicial.state.co.us
www.18thjudicialdist.org/Arapahoe/arapahoejury.htm

DISTRICT ATTORNEY'S OFFICE

Bad Check Restitution Program, Communities Against Senior Exploitation Partnership, Consumer Fraud and Complaints, Essentials for Life, Juvenile Assessment Center, Juvenile Diversion, Victim and Witness Advocates

720-874-8500 • DA18@da18.state.co.us
www.arapahoeda.org

FAIRGROUNDS AND REGIONAL PARK

303-795-4955 • 303-738-7915 TDD
openspace@co.arapahoe.co.us

FINANCE

Accounts Payable, Budget, Purchasing

303-795-4620 • 303-738-7915 TDD
finance@co.arapahoe.co.us

HUMAN RESOURCES

Recruitment, training, benefits and compensation

303-795-4482 • 303-795-4634 TDD
humanresources@co.arapahoe.co.us

HUMAN SERVICES

Financial assistance and protective services to children, families, elderly and disabled adults. Temporary Assistance to Needy Families, Low Income Energy Assistance, Food Assistance, Adolescent Services, Low-Income Childcare Assistance, Embrace a Life Foster and Adoption Program, Family Empowerment, Child Support Enforcement

303-636-1130 • 303-636-1522 TDD
humanservices@co.arapahoe.co.us

OPEN SPACE AND RECREATION DISTRICT

Open Space Grant and Shareback Program, Arapahoe County Recreation District, Fairgrounds and Regional Park

720-874-6725 • 720-874-6574 TDD
publicworks@co.arapahoe.co.us

PUBLIC TRUSTEE

Foreclosures, deeds of trust, releases of deeds of trust, tax escrow accounts for land purchase contracts

303-730-0071 • 303-738-7915 TDD
publictrustee@co.arapahoe.co.us

PUBLIC WORKS AND DEVELOPMENT

Animal Control, Building, Engineering, Mapping, Mosquito Control, Open Space, Planning and Zoning, Road and Bridge, Weed Control

720-874-6500 • 720-874-6574 TDD
publicworks@co.arapahoe.co.us

SHERIFF'S OFFICE

Concealed Weapons Permits, Emergency Management, Patrol, Detentions, Investigations, Warrants

9-1-1 emergency
 303-795-4711 non-emergency

720-874-3337 TDD (Administration)
 303-874-3525 TDD (Detentions)
sheriff@co.arapahoe.co.us

TREASURER'S OFFICE

Property Taxes, tax deeds, tax lien sale, senior and disabled veteran exemption

303-795-4550 • 303-795-4646 TDD
treasurer@co.arapahoe.co.us

TRI-COUNTY HEALTH DEPARTMENT

Birth Certificates, Death Certifications, Dental Services, Disease Prevention, Education, Environmental Health, Family Planning and Prenatal Care, Immunizations, Nutrition, Restaurant Inspections

303-220-9200 • www.tchd.org

Arapahoe County is governed by the Board of County Commissioners. The Commissioners, along with the Assessor, Clerk and Recorder, Coroner, Sheriff, Treasurer and District Attorney are elected by voters to administer services.

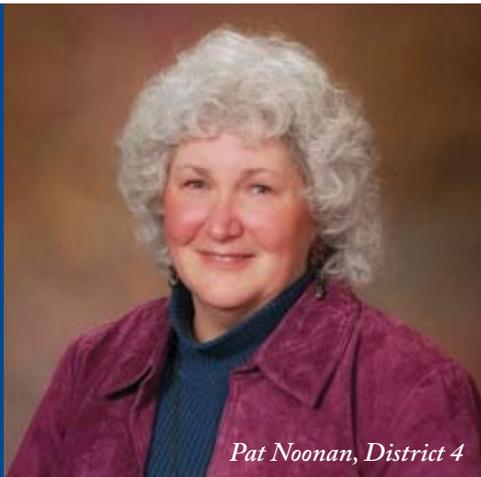
Arapahoe County administers state and federal programs, and you'll find we offer a variety of services.

The Board of County Commissioners serves as the administrative and policy-making body. The Board approves the budget, manages department directors, oversees land-use planning and development in unincorporated Arapahoe County; appoints citizens to advisory boards and committees; and administers services such as road and bridge maintenance, transportation improvements, human services and senior services. The Commissioners also oversee the distribution of Open Space sales tax dollars and preservation of open space in unincorporated Arapahoe County.

The Assessor values property for taxation purposes. The Clerk and Recorder is responsible for recording real estate transactions, registering automobiles, issuing marriage licenses, registering voters, administering elections, issuing passports and maintaining records of the Board of County Commissioners. The Coroner investigates deaths and issues death certificates.

The District Attorney represents the County in criminal matters and prosecutions. The Sheriff is responsible for maintaining the peace and enforcing state criminal laws, as well as operating the County jail and serving as fire warden for prairie fires. The Treasurer collects taxes, holds and distributes revenue to the County and other local governments and school districts.

We believe in providing citizens with exceptional services, keeping taxes low and being as efficient as possible with taxpayer dollars. Arapahoe County's budget in 2008 is \$369.2 million. At 16.083 mills, Arapahoe County has the lowest mill levy in the Denver Metro area, and one of the lowest in the state.

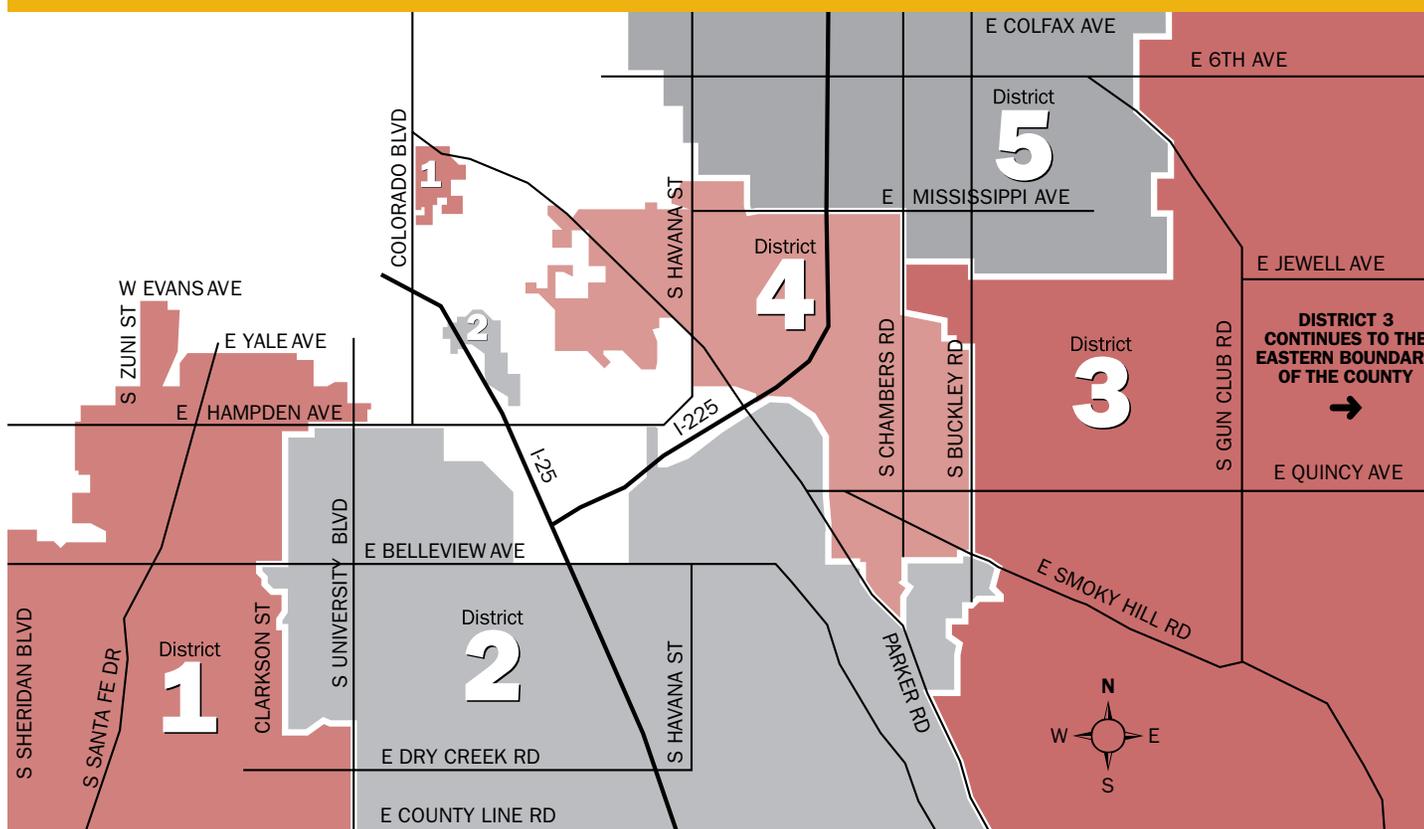


Pat Noonan, District 4



Frank Weddig, District 5

ARAPAHOE COUNTY COMMISSIONER DISTRICT MAP

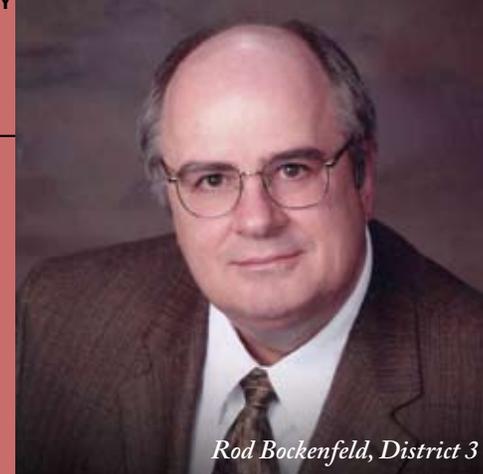


COMMISSIONERS:

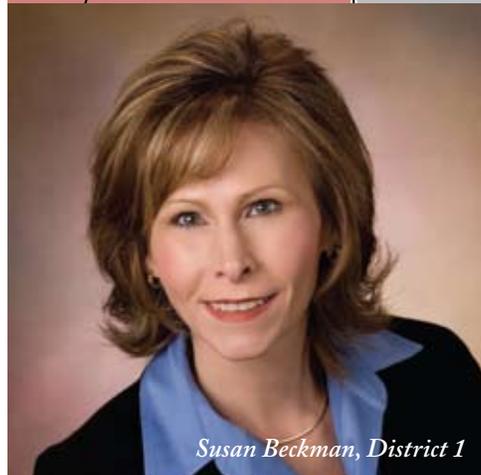
Susan Beckman, District 1
 Jim Dyer, District 2
 Rod Bockenfeld, District 3
 Pat Noonan, District 4
 Frank Weddig, District 5

ELECTED OFFICIALS:

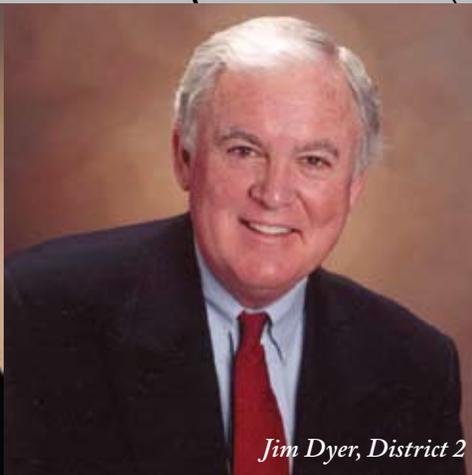
Corbin Sakdol, Assessor
 Nancy A. Doty, Clerk and Recorder
 Dr. Michael Dobersen, Coroner
 Carol Chambers, District Attorney
 Ana Maria Peters-Ruddick, Public Trustee
 Grayson Robinson, Sheriff
 Doug Milliken, Treasurer



Rod Bockenfeld, District 3



Susan Beckman, District 1



Jim Dyer, District 2

CREDITS

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