



Service First



2008 Annual Performance Report to the Citizens of Arapahoe County

Mission Vision Values

Commissioners

Susan Beckman, District 1
Jim Dyer, District 2
Rod Bockenfeld, District 3
Pat Noonan, District 4
Frank Weddig, District 5

Elected Officials

Corbin Sakdol, Assessor
Nancy A. Doty, Clerk & Recorder
Dr. Michael Dobersen, Coroner
Carol Chambers, District Attorney
Ana Maria Peters-Ruddick,
Public Trustee
J. Grayson Robinson, Sheriff
Doug Milliken, Treasurer

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Kids learn how the County maintains roads during Public Works Week



Sheriff's Office employee works to keep the jail population safe and secure



Arapahoe/Douglas Works! ribbon cutting ceremony

Our Mission:

Enhancing your quality of life through exceptional delivery of services and efficient use of public funds.

Our Vision:

Arapahoe County
First in Colorado, First in Service
Your County of Choice

Our Values:

To achieve our vision, we dedicate ourselves to:

- Service First
- Excellent Quality
- Responsive Government
- Visionary Thinking
- Innovation
- Caring Leadership
- Effective Communication
- Fiscal Responsibility
- Integrity
- Respect for Others
- Safety
- Teamwork

Service First

Dear Citizens of Arapahoe County,

Service First.

It's a simple phrase. But, these two words have a powerful meaning for those of us who work for Arapahoe County.

To us, *Service First* means taking great pride in working for you. It means being innovative, responsive and fiscally responsible with your tax dollars. It means giving you a government that you can be proud of, and providing the best service possible, whether you are walking through our doors, calling us on the phone or sending us an e-mail.

Throughout the next 16 pages of our 2008 Annual Report, you will see real life examples of our *Service First* mission and vision to make *Arapahoe County your County of Choice*. Whether you are using our Arapahoe/Douglas Works! Workforce Center to restart a career; exercising your right to vote or pulling a permit for a home remodeling project, it is YOU that drives us to be better.

Our 2008 Annual Report is included in your Denver Post today because at just 15 cents a copy, it is the most efficient and cost effective manner in which to report back to you and keep you informed about our programs and services. You'll even find a quick reference sheet of County phone numbers and services on page 15, which we hope that you'll tear out and keep in the event you need to reach us.

At Arapahoe County, we pride ourselves in being the best and to find new and better ways to provide services. We don't just want to meet your expectations, we want to exceed them. It's the *Service First* way. As citizens and taxpayers of this great county, you deserve nothing less, and that is why we are proud to present our 2008 Annual Report to you.

Sincerely,

Arapahoe County Board of County Commissioners

Susan Beckman
District 1
Chairman

Jim Dyer
District 2
Chairman Pro Tem

Rod Bockenfeld
District 3

Pat Noonan
District 4

Frank Weddig
District 5



Board of County Commissioners: Susan Beckman, District 1; Rod Bockenfeld District 3; Frank Weddig, District 5; Pat Noonan, District 4; and Jim Dyer, District 2

Responsive Government

"In my opinion your organization is the best to work with in America hands down. I have been in your offices many times and yesterday I was in there to "Quit Claim" some property... the service was just fantastic. I own/run a company that is licensed in 41 states. In the course of our business my staff and I interact with counties nationwide and none of them can "hold a candle" to your staff. I'm ordinarily not one to gush, but I felt compelled to contact you with my comments."

*Rich Stewart
President
Western Finance, Inc.*



Nancy A. Doty, Clerk and Recorder



Jobseekers enhance their skills through Arapahoe/Douglas Works!



Keeping equipment in top shape



2008 Election runs smoothly

What does a responsive government look like? It's a commitment to being there when you need us. It means listening to your ideas and concerns, and providing the best service possible, whether you are walking through our doors, calling us on the phone or visiting our web site.

At Arapahoe County, Responsive Government is one of our *Service First* values and it's what drives us to be the best. Here are some of the many ways in which we provided exceptional services during 2008.

Veterans Services

With our help, the 47,149 Arapahoe County veterans who served our country faithfully can get the benefits they deserve. The County's Veterans Service Office helps veterans apply for disability, medical care and pension benefits from the Veterans Administration. Studies have shown that veterans using an advocacy service, such as Arapahoe County's program, receive almost three times the compensation than those who go it alone.

Primary and General Election

When it comes to exercising your right to vote, you expect excellence and the Clerk and Recorder's Office delivered. In addition to registering nearly 70,000 new voters for the General

Election, a record number of citizens voted by mail, voted early and voted on Election Day. By giving you three ways in which to cast your ballot, the Clerk and Recorder's Office ensured a smooth election, in which nearly 94 percent of the 287,435 total active voters took part in the largest election in the County's history.

Eastern Service Center

In October, Arapahoe County celebrated the grand opening of the Eastern Service Center in Bennett. The \$6 million building, which was built to better serve eastern Arapahoe County, includes 110-foot vehicle bays, a welding area, a sign shop, community room and plenty of space to store heavy equipment and supplies.

Shred-a-Thon

The Sheriff's Office, in partnership with 9News, helped residents prevent identity theft during the annual Shred-a-Thon. Hundreds of people brought boxes of personal documents to destroy in an effort to take a bite out of crime and prevent thieves from stealing their identities.

Online Tax Payment and Temporary Tax Drop-off Locations

The Treasurer's Office made it easier for citizens to pay their property taxes by adding an online payment option using a credit card or electronic check and by opening up temporary drop-off sites in Byers and Aurora for residents in central and eastern Arapahoe County.



Arapahoe County celebrates the Eastern Service Center Grand Opening

Citizen Survey

Residents overwhelmingly enjoy Arapahoe County's quality of life with 84 percent giving it high marks as a great place to live. In summer 2008, 3,000 randomly selected households were asked for their perceptions of their community and county government. Residents who had interacted with a County employee gave favorable marks. Courtesy rated 73 percent "excellent" or "good", knowledge (70 percent), responsiveness (68 percent) and overall impression of County employees (67 percent).

Arapahoe/Douglas Works! Opens in Greenwood Village

Arapahoe/Douglas Works! relocated to the CoBank Center, 5500 S. Quebec St. in Greenwood Village. Conveniently located on RTD's Light Rail Orchard Station, the new site strategically places the County's workforce center, which provides a wide variety of services to job seekers and businesses, in the hub of one of the largest burgeoning economic centers in the United States.

Byers Clean Up

Byers residents got into the spring cleaning mode by filling up five commercial-size dumpsters with trash and other items found around town during the annual Byers Spring Clean Up, sponsored by the County's Public Works and Development Department.

This program was so successful that it was expanded to include Strasburg in 2009.

Commissioners' Award Scientific and Cultural District Funds

The Board of County Commissioners awarded more than \$1.1 million in SCFD funds to benefit 81 art, cultural, scientific and historical organizations, which in 2008, included ArtReach, Arapahoe Philharmonic, Colorado Humanities, Downtown Aurora Visual Arts, Greenwood Village Arts & Humanities Council, Mudra Dance Studio, Plains Conservation Center, Shadow Theater Company and Young Voices of Colorado, to name a few.

Adopt a Family and National Adoption Month

Through the generosity of community organizations, local businesses and citizens and staff, more than 600 families had a brighter holiday through the County's Adopt a Family program. In celebration of National Adoption Month, Arapahoe County held 10 adoption court hearings where 16 children and their adoptive parents officially became a family. In 2008, 111 children received permanent loving homes.

Operation Safe Start and DUI Campaigns

In partnership with metro area law enforcement agencies, the Sheriff's Office made our streets safer by targeting drivers under the influence of alcohol and drugs in highly visible areas. The Sheriff's Office also initiated Operation Safe Start, a back-to-school traffic safety campaign aimed at educating motorists, parents and children in accident prevention and pedestrian safety.



Clean up at the Cherry Creek Valley Eco Park



Angela embraces her new daughter Imari during National Adoption Month

Fiscal Responsibility

“Thanks to you all for the work done on the Shred-a-Thon on Nov. 17. The turnout exceeded even our estimates with lines of cars wrapped around your building waiting patiently for a turn at the giant shredders. This was an amazing public service and clearly the need for this type of crime-fighting activity is big. Thank you for joining with us in what we hope will become an annual event.”

Patti Dennis
VP/News
9News



This senior gets a chuckle at the Senior Resource Fair



Youth complete community service by building bridges to preserve the Blue River Wildlife Trail, thanks to the County's Organized Work Project



For convenience, citizens could drop off their tax payments in Byers and enjoy a free barbecue

Service First means delivering programs and services that are cost effective and improve your quality of life. It's why we leverage your tax dollars with State and Federal funds to keep costs low. We seek out partnerships with our neighboring cities and towns to fund community wide projects. We renegotiate contracts and fees when necessary, and we look for ways to reduce costs wherever possible. It's how we get the biggest bang for your buck without compromising our services to you.

Budget Management

The Board of County Commissioners adopted the 2009 \$350.8 million budget that ensured vital services to seniors, people facing unemployment and families struggling to make ends meet. After years of belt-tightening during better economic times, and a careful and intensive budget management process, Arapahoe County so far has been able to weather the financial storm. We remain committed to looking for cost savings, efficiencies and doing more with less.



J. Grayson Robinson, Sheriff



Arapahoe County Volunteers serve King Cake during the Volunteer Connections Appreciation Event



After installing an energy efficient furnace, HVAC Supervisor Steve Streeb reviews thermostat settings with homeowner Kathy Young

Tax Lien Sale Generates \$5 Million

The Treasurer's Office generated \$5 million during its online tax lien sale by selling 1,947 out of 2,016 outstanding tax liens, which included \$168,000 in premiums, or additional revenue for the general fund.

Tri-County Health Department

By collaborating with Adams and Douglas counties to fund one health department instead of three, we pay \$3.88 million or 43.7 percent of Tri-County's budget – a fraction of what it would cost if each county funded its own health department.

Bankruptcy Court Filings

By pursuing 2,257 bankruptcy cases, our County Attorney's Office was able to collect \$2.4 million in taxes owed to Arapahoe County.

Court Notification Program

Rates for people who fail to appear in court have decreased dramatically – 22.5 percent – thanks to the County's Court Notification program, which aims to minimize the number of defendants who fail to appear in court by simply providing a court date reminder call. By reducing the number of warrants issued to people who fail to appear in court, the program is reducing the number of people going to jail on Failure To Appear warrants, thus freeing up jail space for people committing more serious crimes.

The program is the result of the work of the County's Justice Coordinating Committee, a six-member committee appointed by the Board of County Commissioners to provide the most efficient use of Arapahoe County court and jail space, as well as to address the short and long-term needs for both the courts and jail.

Centennial Law Enforcement Contract

In 2008, the Board of County Commissioners signed a 10-year, \$19.5 million agreement with the City of Centennial that ensures the Sheriff's Office will provide public safety services, such as patrol, school resource officers, investigations, traffic education/enforcement, crime mapping, crime prevention, graffiti removal, emergency management, registered sex offender information and community emergency response training to Centennial residents through 2018.

Energy Efficient Buildings

As the first government in Colorado to be recognized for our energy efforts, Arapahoe County continues to look for ways to ensure our buildings are energy efficient. By upgrading heating and cooling systems in 2007, Arapahoe County is saving more than \$915,000 annually in energy costs.

Volunteer Connections

Add up the hours that volunteers provided in 2008, and you'll find dedicated citizens contributed more than 12,600 hours of service to Arapahoe County, which translates into \$270,912.96 in budget relief.

Court Expansion Project

Arapahoe County, like most counties in Colorado and across the nation, is grappling with a shortage of court and jail space. Since 2005, Arapahoe County has been working to determine how best to meet the space needs of the courts and jails. In 2008, the County began construction on a court expansion and with cooperation, innovation, ingenuity and creativity, we were able to scale down a \$193 million project into a \$13.8 million project that will accommodate four new judges and increased court caseloads well into the future.



Proud winner of the 2008 Tractor Pull at the Arapahoe County Fair, which drew 20,000 people

Innovation

“Thanks for having such a great county web site. I’m on it almost everyday for property information and it is so much better and easier to use than the other county sites. They could learn a thing or two from the Arapahoe County Assessor’s web page; it really makes my job easier.”

Peter Donelan



Majestic views of the snow-capped Rockies can be seen from the County’s Cherry Creek Eco Park



Cherry Creek Basin Working Group Kick-off meeting



Fleet Services is ranked one of the top 100 in the nation

Seeking creative and innovative solutions to today’s challenges is the cornerstone of our *Service First* mission. At Arapahoe County, we consistently look for ways to be better, more efficient and more cost effective. During these uncertain economic times, when people are facing economic hardships and families and businesses are tightening their belts, government must find ways to do more with less. Here are a few of the innovative solutions we offered in 2008.

Prescription Drug Discount Card

Arapahoe County launched a free prescription drug discount card program to help consumers cope with the high price of prescription drugs – at no cost to you or the County. The discount cards, available under a program sponsored by the National Association of Counties, are helping residents save money on their prescriptions. In 2008, nearly 1,000 Arapahoe County residents filled 1,229 prescriptions with the cards at discounts averaging 18 percent savings or \$9.40 per prescription.

Free Mediation Services for Parenting Time

Through an innovative partnership with the Office of Dispute Resolution, Arapahoe County’s Child Support Enforcement began offering mediation

services to clients at no cost. This free service is helping parents work through parenting time issues and other disputes, which in turn, is helping resolve matters that get in the way of making child support payments.

Strasburg Overlay Zone Protects Downtown Historic District

The Strasburg Business/Commercial Overlay Zone, approved by Board of County Commissioners, protects the downtown Strasburg Historic District by recognizing the land use and development built nearly 100 years ago.

This positive and innovative approach is helping Strasburg business owners and homeowners make changes to their property without going through a lengthy and costly rezoning process.

Online Pre-Trial Check-in Service Saves Money, Time

An online check-in service, developed by Arapahoe County’s Information Technology Department and Judicial Services Division, is saving citizens money and time.

Pre-trial supervision clients are required to call in once or up to three times a week, depending on the level of supervision they have been assigned by the courts. The Judicial Services pre-trial supervision online check-in service, which won an award from the Center for Digital Government, replaces the manual function, such as phone calls, paper work, and reviewing numerous voice mails and data entry to check-in pre-trial client, and eliminated the need to hire more staff.



Corbin Saktol, Assessor



Commissioner Rod Bockenfeld explains the Prescription Drug Discount card to the news media

Program Helping to End Dependence on Government Assistance

A creative and innovative business model in delivering Colorado Works/Temporary Assistance to Needy Families is working to end the dependence of families on government assistance.

Human Services created a successful business approach, partnering with 13 community agencies, including Arapahoe/Douglas Works!, to provide a greater continuum of services, working with all clients, not just those who are work ready.

By finding unique ways to meet the needs of those who require government assistance, Arapahoe County is increasing the work participation rate. This means more families receiving financial assistance are finding jobs that make them self sustaining, which ultimately eases their reliance on the system.

Arapahoe, Jefferson Counties Join Forces to Provide Foster Care

Arapahoe and Jefferson counties are working together to better serve the community's abused and neglected children by collaborating on a single foster care program that spans both counties.

Human Services staff from each county work together to

ensure foster parents receive the training, support and resources they need to provide good homes that support a child's needs, safety and family connections.

Three Counties, One Vision for the Cherry Creek Basin

The Cherry Creek Basin – one of the most recognizable and treasured natural assets in the South Metro Denver area – got a big boost when Arapahoe, Denver and Douglas counties launched a multi-jurisdiction effort to create a legacy for Cherry Creek and change the face of the corridor forever.

Using \$3 million in Arapahoe County Open Space funds, the Cherry Creek Basin Working Group is hoping to build on the success of the South Platte Working Group, by working together to make future improvements, such as adding open space buffers and connecting trails, in an effort to beautify and enhance Cherry Creek.

Promoting Effective and Efficient Justice System

Arapahoe County hired two justice planners in 2008 to address jail overcrowding, space needs and efficiencies in the County's courts and jails. These employees are collecting, analyzing and interpreting criminal justice data to identify and evaluate policy and program changes that will enhance the efficiency and effectiveness of the County's criminal justice system.

By monitoring the daily jail population, identifying trends and providing other information that will promote effective and efficient jail management, Arapahoe County has information that can be used to design and fund jail alternative programs.



Sheriff's Deputy Gordon Carroll and his K9 partner Max work together to fight crime

Visionary Thinking

“Thank you so much for the opportunity to participate in an internship at your facility this semester.

Your reputation of being a great place to learn with great teachers has proved true. It has been the highlight of my clinicals and I have learned so much from all of you.”

Patty Keller



A/D Works! serves our youth



County staff volunteer for Habitat for Humanity and other service projects



MMCYA Event 2008

Planning, preparation and practice... visionary thinking is about the future. Where do we want to go? What do we want to be? How do we see this county in the next year, five years, 10 years, even 20 years down the road? The decisions we make today will impact our future. Our vision is to be *First in Colorado, First in Service* and we are working hard today to make *Arapahoe County – Your County of Choice*.

Seniors – Serving a Growing Segment of Our Population

In 2011, the first of 78 million baby boomers (people born 1946 - 1964) will start transitioning into retirement, kicking off an expansion in the number of senior citizens that will continue for decades. As our population ages, we know that older residents face many challenges and we are working on new and innovative ways in which to assist seniors in maintaining a healthy, active and independent life.

Homemaker Services is a free program providing a few hours of household chores each month to help nearly 400 citizens live independently in their homes.

Chore Services provided seniors with non-routine heavy tasks, such as cleaning the yard, uncluttering the house or preparing and packing for a move.

Arapahoe County sponsored a free Senior Resource Fair to help citizens discover the array of resources available to our aging population, and partnered with First Transit to provide transportation for 291 older adults by taking them to medical/dental appointments, senior dining centers, grocery stores and food banks.

In partnership with the Kaiser Permanente Foundation, Senior Resources presented Healthier Living, a six-week volunteer taught program that provides one-on-one coaching to help people deal with diabetes, cancer,

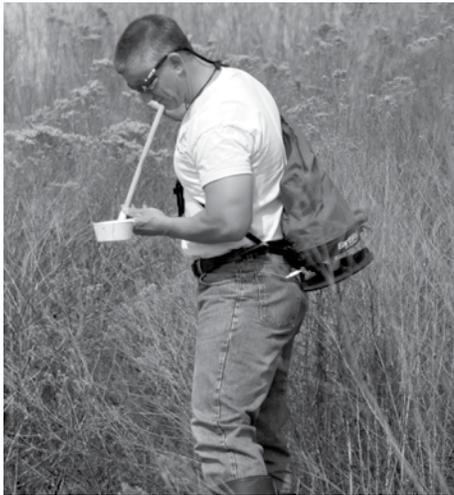
heart disease, arthritis and other chronic conditions.

The Sheriff's Office, in partnership with Centennial Medical Plaza, offers Project Lifesaver, which assists residents who have medical conditions that cause them to wander. This partnership is giving families and caregivers peace of mind by quickly reuniting individuals who have wandered away from their families.

Our newest program, Adopt-a-Senior, matches community volunteers with an older adult who is in need of companionship since family and friends may be too far away.



Dr. Michael Dobersen, Coroner



Public Works employee John Newhouse spreads larvicide to reduce the mosquito population

Preparing Today's Teens to Become Tomorrow's Leaders

Arapahoe County Commissioners and local elected officials honored 20 teenagers who have overcome personal adversity during the County's Metropolitan Mayors and Commissioners Youth Award ceremony. This event was established in 1986 to recognize youth, ages 13-19, who have shown outstanding achievement while overcoming difficult situations in their lives.

The Clerk and Recorder's Office set up student body elections at four high schools and as a result, is teaching the importance of voting in teens. Arapahoe/Douglas Works! Youth in the Works! is preparing tomorrow's leaders through job training and preparation.

By encouraging participation in 4-H, Arapahoe County's CSU Extension Office is teaching youth valuable life skills, teamwork, communication and decision-making skills that will help them become active members of the community. And, through a partnership with citizens, volunteer mentors are helping children, youth and teen parents going through the welfare system break the cycle of abuse by building healthy, trusting relationships with adults.

Transportation

Arapahoe County is a leader in addressing regional transportation issues and is working on ways to solve the transportation needs of the south Metro Denver area. In 2008, Arapahoe County hosted the Colorado Department of Transportation and Governor Ritter's Blue Ribbon Panel to determine the next best steps to solving our transportation problems.

A variety of enhancements have been identified to improve traffic flow for Arapahoe Road between I-25 and Parker Road. For several years, Arapahoe County has led efforts to improve Arapahoe Road and the intersections of Parker and Arapahoe and I-25 and Arapahoe by seeking federal, state and local dollars to complete these much-needed improvements.

Arapahoe County held community meetings to get citizen input on a variety of options to improve Parker Road. In 2009, we've budgeted money for improvements to the Parker and Arapahoe Road interchanges, as well as the widening of Broncos Parkway.

Open Space

In 2003, voters approved a quarter-cent sales and use tax to pay for the preservation of open space in Arapahoe County. The tax is used to preserve urban and rural open space and natural areas; protect lands that preserve water quality in rivers, lakes and streams; provide, maintain and improve neighborhood parks, open space, sports fields, picnic facilities and multi-use trails; protect wildlife habitat and corridors; preserve agriculture and ranchlands; and enhance and maintain designated heritage areas. In 2008, we distributed \$10.2 million in shareback funds and another \$2.25 million in grants.

The Open Space program is enabling Arapahoe County, local communities and parks and recreation districts to partner on projects that improve the quality of life in Arapahoe County and make this community a great place to live. Since the program's inception, Arapahoe County has distributed more than \$39 million in sales tax revenue for open space, parks and trails projects. These are projects that are happening in your community.

Without your support, the investments into these parks and open space projects in our communities, and the ability to leverage additional dollars to fund them, would not be possible. In fact, these projects would not be happening. In 2008, the Board of County Commissioners approved funding for projects that will protect open space along the South Platte River, Highline Canal, the Cherry Creek Trail and Basin Corridor and in eastern Arapahoe County.

We Value Arapahoe County

The Assessor's Office, which is responsible for valuing properties in Arapahoe County, completed appraisals on 226,105 properties, commercial and housing units. Property owners will receive their Notices of Value in May 2009. These notices determine the value of these properties during Jan. 1, 2007 through June 30, 2008, which is the timeframe required by law to be used to determine values.



Commissioners and Open Space advisory board members work to preserve and improve the County's open space, parks and trails

Excellent Quality

“I would like to compliment the Treasurer’s Office on how they do business. They are very professional and friendly and provide great service.

Arapahoe County is the best governmental agency with which I have had business dealings.”

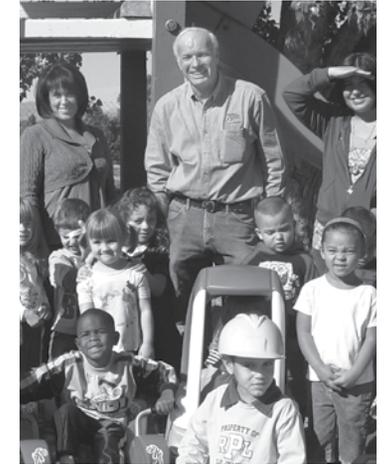
Jay McGee



Commissioners receive the Starburst Conservation Award for preserving open space



Val Purser – Volunteer Manager of the Year



Commissioners donate cars to an Aurora preschool

What is quality? In Arapahoe County it is a commitment to excellence, the drive to do our best and the determination to provide the best services to you – the citizens of Arapahoe County – day in, day out. Throughout the next two pages, you’ll see examples of the Excellent Quality that is recognized not only by our peers, but by you as well. It’s just another example of our vision to be *First in Colorado, First in Service – Your County of Choice.*

Sheriff’s Office Accreditation

The Sheriff’s Office consistently earns accredited status through the Commission on Accreditation for Law Enforcement Agencies, the American Corrections Association, the National Commission on Correctional Health Care and the County Sheriff’s of Colorado/Colorado Chiefs of Police. In 2007, the Sheriff’s Office Communications Center was the first Colorado public safety organization to earn communications center accreditation.

Excellence in Service Award

Linley Severson received the Joan Schroer Excellence in Service Award from SungateKids Child Advocacy Center.

Colorado Lottery Starburst Award

The Colorado Lottery presented the Board of County Commissioners with its Starburst Award, honoring the County for its use of \$800,000 in lottery funds acquired through a grant from Great Outdoors Colorado to preserve Middle Bijou Creek, 20-acres of sweeping vistas and prairie views in eastern Arapahoe County.

Volunteer Connections

Val Purser received the 2008 Outstanding Volunteer Manager Award presented by the Directors of Volunteers in Agencies Denver Chapter, whose mission is to promote professionalism in the field of volunteer management and advocate for volunteerism.

Veterans Services

In 2008, Veterans Services received \$23,292 from the Colorado General Assembly to participate in a pilot program to aid veterans in claims for earned benefits from the U.S. Department of Veteran Affairs. Arapahoe County was one of five counties to receive the funds designated for veteran outreach efforts.

Commissioners Win Open Space Award

The Colorado Parks and Recreation Association presented the Arapahoe County Board of County Commissioners with the Columbine Organizational Award for their leadership and support of the County’s Open Space Program.



Doug Milliken, Treasurer



Commissioners accept the Columbine Organizational Award for their leadership of the County's Open Space program

Public Works Association Awards

Arapahoe County Facilities and Fleet Management and Public Works and Development departments won three awards from the Colorado Chapter of American Public Works Association for the Arapahoe Road Corridor Study, Recycled Paving Program and Fiscal Responsibility and Customer Service.

South Platte Working Group Scores Gold

Arapahoe County and a coalition of 19 cities, towns and local organizations working to beautify and enhance the connectivity of the South Platte River, were honored by the Denver Regional Council of Governments for their efforts to work together to improve the river corridor.

The South Platte Working Group received DRCOG's Metro Vision Gold Award – the agency's highest honor in the Collaboration category – which recognizes public and private sector partnerships and service to the Denver Metro area.

Arapahoe County Council on Aging

Linda Haley, Senior Resource Manager, will serve as president of the Arapahoe County Council on Aging in 2009.

Colorado Works Teamwork Award

Arapahoe County received the 2008 CO Works Teamwork Award from the State of Colorado for their creative and innovative business model in delivering CO Works/TANF services. Carla Finch, Lorraine Archuleta, Kris Carire, Celeste Roybal and Elizabeth Nelson were honored for demonstrating excellence through the development of best practices.

County Attorney Wins Gates Scholarship

Arapahoe County Attorney Kathryn Schroeder was awarded a Gates Family Foundation Scholarship to attend the prestigious John F. Kennedy School of Government Senior Executives Program at Harvard University. The program teaches elected officials and senior managers innovative and creative ways of managing today's challenges in government.

Arapahoe/Douglas Works!

Arapahoe/Douglas Works! was one of only five workforce centers in the U.S. to earn the prestigious 2008 National Workforce Association Workforce Development Award for Excellence.

From a field of more than 2,900 centers operating throughout the nation, Arapahoe/Douglas Works! was recognized as the Outstanding Urban Workforce Development Agency for its sustainable partnership with the Douglas County School District, Arapahoe Community College, and a host of community employers.

Purchasing Recognized for Excellence

The Purchasing Division received the 2008 Achievement of Excellence in Procurement Award and the Outstanding Agency Accreditation Achievement Award from the National Institute of Governmental Purchasing Organization.

Excellence in Practice Award

Assistant County Attorney Tamra White received the Excellence in Practice Award from the State of Colorado Judiciary for her expertise, litigation skills and professionalism as a result of her work on behalf of Arapahoe County Human Services.

Commissioner Rod Bockenfeld Appointed to National Commission
Commissioner Rod Bockenfeld was appointed to represent the Nation's Counties on the National Performance Management Advisory Commission.

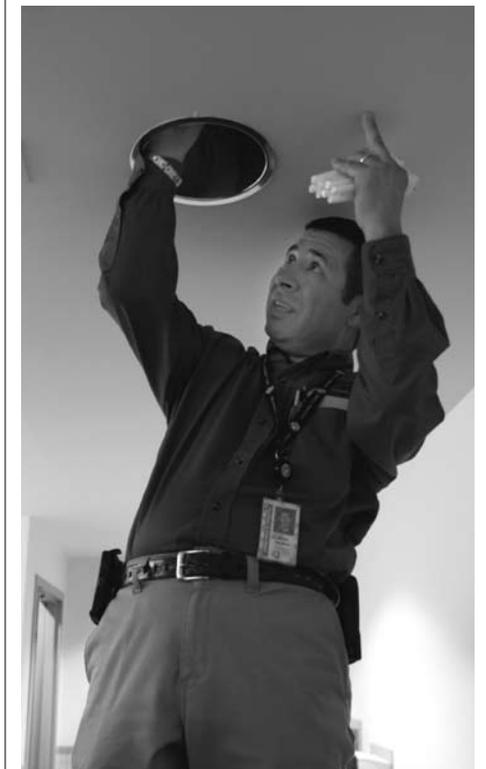
Sheriff Grayson Robinson Reappointed to National Commission
Arapahoe County Sheriff Grayson Robinson was reappointed to the Commission on Accreditation for Law Enforcement Agencies. He also serves as vice chairman.

Energy Star Ratings

The Environmental Protection Agency awarded the Arapahoe County ENERGY STAR designation for five County buildings, a mark of superior energy performance and efficiency.

International Association of Fairs and Expos Awards

Communication Services and Fair staff won five awards through the International Association of Fairs and Expositions for its Red, White and Moo marketing campaign, as well as a first place in the Association's Agricultural Awards program for a sponsor exhibit with Tagawa Gardens, a silver sponsor of the 2008 County Fair. The County received the Association's top honor – Best Overall Marketing Campaign, as well as a first place for its television and radio commercials, media kit and promotional campaign signs.



Facilities employee Jesse Cordova installs energy efficient light bulbs

Facts about Arapahoe County



- Arapahoe County is the state's first county and one of the largest. Arapahoe County was named for the Arapaho Indians, who along with the Cheyenne Indians, occupied most of Colorado when it was only a territory.

- In the late 1800s, Arapahoe County was much larger – stretching east to western Kansas. Denver was the original County seat until 1902 when the city split off and became a separate county. The City of Littleton became the new county seat and remains the county seat today.



- The County Administration Building is located at 5334 S. Prince Street in Littleton, but Arapahoe County has offices in Aurora, Bennett, Byers, Centennial, Englewood and Greenwood Village.

- Arapahoe County has 1,946 employees and a \$350.8 million budget. At 14.609 mills, Arapahoe County has one of the lowest mill levies in the Front Range.



- Approximately 10 percent to 15 percent of your tax bill goes to Arapahoe County. A majority of your taxes go to your local school district, city or town.

- Arapahoe County is a statutory county, which means we must follow State law.

- Arapahoe County's population is 543,033.

- The western part of the County is mostly urban with residential, retail, office and industrial areas, while the eastern portion is relatively rural.

- Littleton, along with Sheridan, Englewood, Aurora, Foxfield, Glendale, Cherry Hills Village, Columbine Valley, Deer Trail, Bow Mar, Greenwood Village, Centennial and Bennett make up the 13 incorporated communities of Arapahoe County.

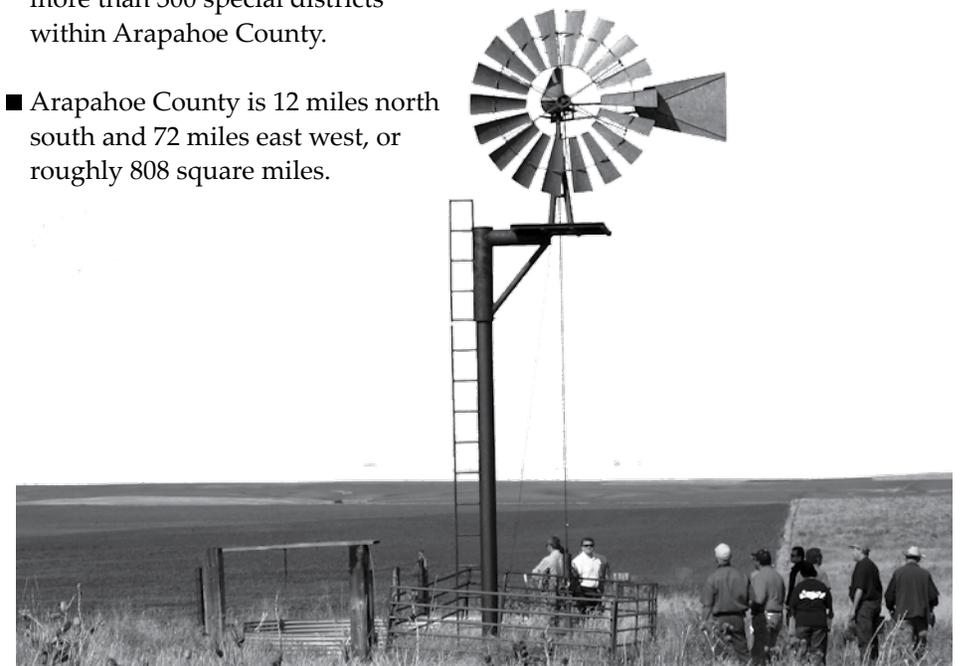
- There are nine school districts and more than 300 special districts within Arapahoe County.

- Arapahoe County is 12 miles north south and 72 miles east west, or roughly 808 square miles.

- The median age in Arapahoe County is 35 with 9 percent of the population over 65.

- There are 226,205 total parcels in Arapahoe County, which includes 179,791 residential and apartment parcels, 6,134 commercial and industrial parcels and 3,385 agricultural parcels.

- The actual value of the 226,205 parcels in Arapahoe County in 2008 was \$65.4 billion.



County staff, commissioners and citizens tour open space property in eastern Arapahoe County

Contact Us

As Colorado's first county, our vision is to be *Your County of Choice*. We want to exceed your expectations every time you do business with us. We believe in providing citizens with exceptional services, keeping taxes low and being as efficient as possible with your tax dollars. If you need to reach us, visit our web site at www.co.arapahoe.co.us or contact us at the following phone numbers and e-mail addresses.

Main Information

303-795-4400 • 303-738-7915 TDD
info@co.arapahoe.co.us

Arapahoe/Douglas Works!

Career Development, 50+ & Fabulous, Employer Recruitment, Youth Services
303-636-1160 • 303-636-1207 TDD
www.adworks.org

Assessor's Office

Assessed Values, Business Personal Property, Mobile Home Title and Transfer, Real Estate Information, Proof of Sales Tax, Senior and Disabled Veteran Exemption
303-795-4600 • 303-795-4645 TDD
assessor@co.arapahoe.co.us

Board of County Commissioners and BOCC Administration

Boards and Committees, Metro Mayors and Commissioners Youth Awards Program, public hearings and study sessions, legislative issues, citizen inquiries
303-795-4630 • 303-795-4644 TDD
commissioners@co.arapahoe.co.us

Clerk and Recorder's Office

Clerk to the Board, Elections, Recording Real Estate Documents, Registering Automobiles, Driver's License Renewal, Marriage License, Passports, Voter Registration
303-795-4200 • 303-738-7890 TDD
clerk@co.arapahoe.co.us
www.arapahoevotes.com

Communication Services

Media and citizen inquiries
303-795-4284 • 303-795-4644 TDD
communicationservices@co.arapahoe.co.us

Community Resources

Arapahoe/Douglas Works!, Community Corrections, Community Development Block Grants, CSU Extension, Food Distribution Program, 4-H, Housing and Community Development, Judicial Services, Pre-Trial Release, Senior Resources, Veteran Services, Volunteer Connections
303-738-8040 • 303-738-8033 TDD
communityresources@co.arapahoe.co.us

Coroner's Office

Death investigations
720-874-3625 • 303-738-7915 TDD
coroner@co.arapahoe.co.us

County and District Courts

County Court A (Littleton):
303-798-4591
County Court B (Aurora):
303-214-4000
District Court: 303-649-6355
www.courts.state.co.us
Jury Information: 303-649-6318
jury03@judicial.state.co.us
www.18thjudicialdist.org/Arapahoe/arapahoejury.htm

District Attorney's Office

Bad Check Restitution Program, Communities Against Senior Exploitation Partnership, Consumer Fraud and Complaints, Essentials for Life, Juvenile Assessment Center, Juvenile Diversion, Victim and Witness Advocates
720-874-8500 • DA18@da18.state.co.us
www.arapahoeda.org

Fairgrounds and Regional Park

303-795-4955 • 303-738-7915 TDD
openspace@co.arapahoe.co.us

Finance

Accounts Payable, Budget, Purchasing
303-795-4620 • 303-738-7915 TDD
finance@co.arapahoe.co.us

Human Resources

Recruitment, training, benefits and compensation
303-795-4482 • 303-795-4634 TDD
humanresources@co.arapahoe.co.us

Human Services

Financial assistance and protective services to children, families, elderly and disabled adults. Temporary Assistance to Needy Families, Low Income Energy Assistance, Food Assistance, Adolescent Services, Low-Income Childcare Assistance, Foster and Adoption Program, Family Empowerment, Child Support Enforcement
303-636-1130 • 303-636-1522 TDD
humanservices@co.arapahoe.co.us

Open Space and Recreation District

Open Space Grant and Shareback Program, Arapahoe County Recreation District, Fairgrounds and Regional Park
720-874-6725 • 720-874-6574 TDD
publicworks@co.arapahoe.co.us

Public Trustee

Foreclosures, deeds of trust, releases of deeds of trust, tax escrow accounts for land purchase contracts
303-730-0071 • 303-738-7915 TDD
publictrustee@co.arapahoe.co.us

Public Works and Development

Animal Control, Building, Engineering, Mapping, Mosquito Control, Planning and Zoning, Road and Bridge, Weed Control
720-874-6500 • 720-874-6574 TDD
publicworks@co.arapahoe.co.us

Sheriff's Office

Concealed Weapons Permits, Emergency Management, Patrol, Detentions, Investigations, Warrants
9-1-1 emergency
303-795-4711 non-emergency
303-795-4711 TDD
sheriff@co.arapahoe.co.us

Treasurer's Office

Property Taxes, tax deeds, tax lien sale, senior and disabled veteran exemption
303-795-4550 • 303-795-4646 TDD
treasurer@co.arapahoe.co.us

Tri-County Health Department

Birth Certificates, Death Certifications, Dental Services, Disease Prevention, Education, Environmental Health, Family Planning and Prenatal Care, Immunizations, Nutrition, Restaurant Inspections
303-220-9200 • www.tchd.org



Meet Parker Pig, the official Mayor of the 2008 Arapahoe County Fair, at this year's fair July 22 - 26, 2009

www.co.arapahoe.co.us

Commissioner Districts

Arapahoe County is our home. When people ask, "Where do you work?" We are proud to say Arapahoe County. It is rewarding to represent this wonderful community and we are happy to serve you. Thank you for helping us to make Arapahoe County *First in Colorado, First in Service – Your County of Choice.*

On this page you will find a Commissioner District map where you can easily find the commissioner that represents you.

Arapahoe County Commissioners meet for administrative and study sessions on Mondays and for public hearings and study sessions on Tuesdays. Copies of Commissioners' agendas are posted on our web site at www.co.arapahoe.co.us.

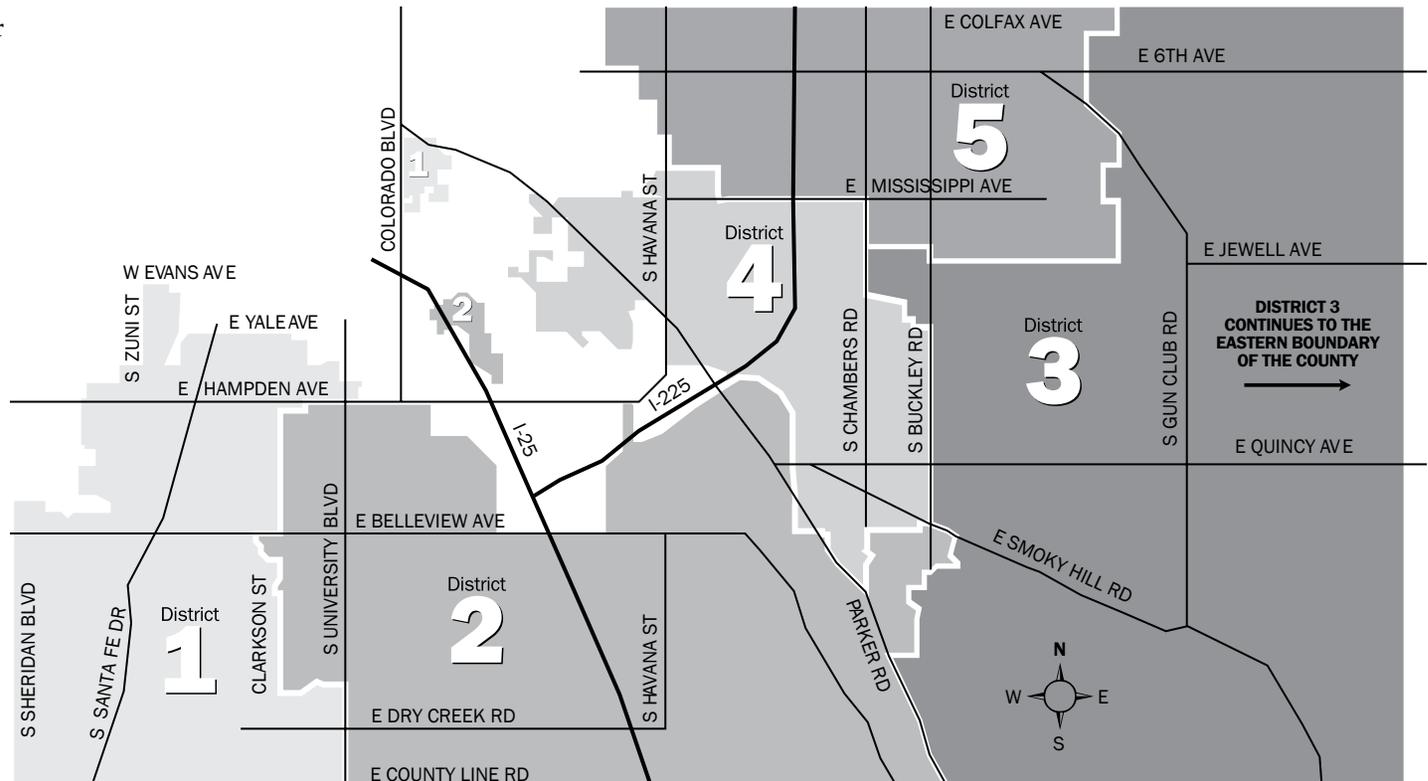
If you have a question, concern or just want to find out more about Arapahoe County, contact the Commissioners' Office at 303-795-4630 or by e-mail at commissioners@co.arapahoe.co.us.



Susan Beckman, District 1



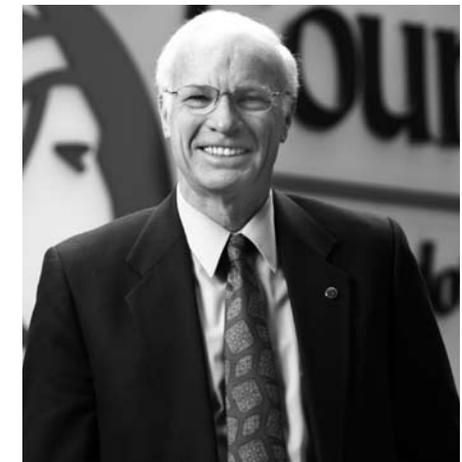
Jim Dyer, District 2



Rod Bockenfeld, District 3



Pat Noonan, District 4



Frank Weddig, District 5

