

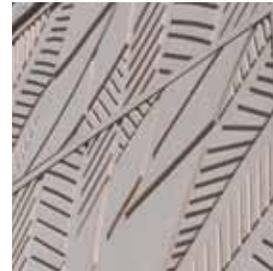
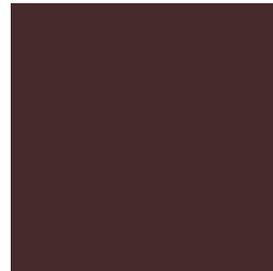
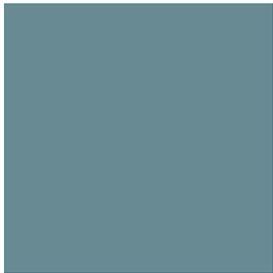
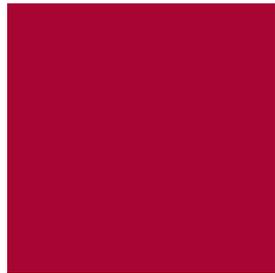


Getting to Know Arapahoe

Your County from

to

AZ



2011 Annual Performance Report
to the Citizens of Arapahoe County



Getting to Know Arapahoe

Dear Citizens of Arapahoe County,

As Commissioners, we are often asked about Arapahoe County and how we differ from city and state government. Did you know that counties in Colorado are a constitutional subdivision of the state and that we carry a number of responsibilities?

Counties are responsible for law enforcement, which includes supporting the Court system, District Attorney and providing a jail. We are responsible for administering the State's Human Services programs, providing health services, conducting countywide elections, as well as tax collection and distribution.

We are responsible for road and bridge construction, maintenance and repair, and land use within unincorporated Arapahoe County. In addition, there are a variety of responsibilities delegated specifically to the Assessor, Clerk and Recorder, Coroner, Sheriff and Treasurer.

Arapahoe County's 2011 Annual Performance Report - *Getting to Know Arapahoe: A to Z* is designed to provide an overview of your county government. Interwoven throughout our report you'll see the wide range of programs and services we offer, along with highlights of our 2011 accomplishments.

Arapahoe County produces this report, which is printed on newsprint and distributed in your *Denver Post* and local community newspaper, because – at roughly 22 cents a copy – it is an affordable manner in which to share this information with you. Included you will find a quick reference of County phone numbers and a listing of services available on our web site. We hope you will tear it out and keep it in the event you need to reach us, whether it is in person, by phone or online.

As you read *Getting to Know Arapahoe: A to Z*, we hope you'll learn a little more about Arapahoe County government and our commitment to provide exceptional services, while at the same time using your tax dollars wisely. As citizens and taxpayers of this great county, you deserve nothing less, and that is why we are pleased to present our 2011 Annual Performance Report to you.

We are proud to call Arapahoe County home and we are honored to be able to serve you. Thank you for the opportunity and for helping to make Arapahoe County – Colorado's First.

Sincerely,

Arapahoe County Board of County Commissioners

Susan Beckman
District 1
Chair Pro Tem

Nancy N. Sharpe
District 2
Chair

Rod Bockenfeld
District 3

Nancy Jackson
District 4

Bill L. Holen
District 5



2012 Board of County Commissioners
Rod Bockenfeld, District 3; Susan Beckman,
District 1; Bill L. Holen, District 5;
Nancy N. Sharpe, District 2 and
Nancy Jackson, District 4

Align Arapahoe: Improving County Services to You

Align Arapahoe is our path to continuous improvement and accountability. It's our way to improve how we work so we can provide the best county government services to you. While many local governments are transforming their organizations through performance management, Arapahoe County led the way when we launched Align Arapahoe in 2009.

What is Align Arapahoe? It's about *Service First* and living up to your expectations for quality service, as well as our own.

Every day, our employees live by our *Service First* principles to provide the best service to the citizens and taxpayers of Arapahoe County. Whether it is a custodian keeping our buildings clean; a motor vehicle employee helping to process your car registration; or a caseworker providing assistance to those in need; our employees are committed to ensure you receive a quality experience every time you do business with us.

And, by using performance measures and feedback to monitor progress, Align Arapahoe is helping Arapahoe County to make better program, service and budget decisions.

Why Align Arapahoe? Because in an era of tighter budgets, reduced revenues and increased costs, finding ways for government to work better and smarter makes sense, as well as to help keep your taxes low.

Along with the day-to-day work of our Departments and Elected Offices, the Board of County Commissioners outlined several high-level Align Arapahoe priorities in 2011, which included:

- Providing Safety Nets for the Most Vulnerable
- Providing Regional Leadership
- Ensuring Fiscal Stability
- Encouraging Economic Development
- Improving Regional Transportation
- Protecting Natural Resources
- Streamlining Government through Mandate Reform
- Align Arapahoe/Service First

Throughout our 2011 Annual Performance Report, you will see dozens of ways in which we are using Align Arapahoe to be the most efficient and effective County government in Colorado.



Arrow Electronics – a Fortune 140 company that is a major supplier to the computer and consumer electronics industries – announced in October 2011 it was moving its global headquarters to Arapahoe County. The move, which could bring 1,250 new jobs to the region over the next five years, was a significant economic development announcement for Arapahoe County and the State of Colorado. Pictured: Former Commissioner Frank Weddig, Commissioner Nancy Jackson, Governor John Hickenlooper and Commissioner Nancy Sharpe join Michael J. Long, Chairman, President and Chief Executive Officer of Arrow Electronics following the announcement at the Denver Zoo.

Mission

Enhancing your quality of life through exceptional delivery of services and efficient use of public funds.

Vision

First in Colorado, First in Service
Your County of Choice

Values

To achieve our vision
we dedicate ourselves to:

- Service First
- Excellent Quality
- Responsive Government
- Visionary Thinking
- Innovation
- Caring Leadership
- Effective Communication

- Fiscal Responsibility
- Integrity
- Respect for Others
- Safety
- Teamwork



Meet Your Assessor



CORBIN SAKDOL
303-795-4600
303-797-1295 fax
assessor@
co.arapahoe.co.us

The Assessor is elected by voters to value property for taxation purposes. Corbin Sakdol was elected Arapahoe County Assessor in November 2006. His employment with Arapahoe County began in 1990 as a Senior Commercial Appraiser. He is a licensed Certified General Appraiser, the highest level of licensing issued by the State of Colorado.

Corbin is serving his second four-year term with more than 25 years of real estate, business and technology experience. Corbin's goal is to provide citizens with the most accurate values possible at the lowest cost to the taxpayer.

The County Assessor is responsible for discovering, listing, classifying and valuing all property in the county in accordance with state statutes. The Assessor's Office certifies values to approximately 350 taxing districts. In turn, property taxes help to fund much-needed services in our community, such as public schools, law enforcement, fire protection and parks and recreation.

The office also is responsible for maintaining ownership and parcel maps, submitting the Abstract of Assessment, Certification of Valuation and producing the Warrant Roll. The Assessor's Office offers innovative tools to help residents understand property values. The Assessor's Office was the first office in Colorado to provide property information online.

Assessor's Office

Did you know that real property is reappraised every odd-numbered year? Residential property is valued using only the market approach, which means the value of the property is based on an analysis of comparable sales. Current property sales cannot be considered. Most non-residential property, including personal property, is valued by considering the market, cost and income approach to value.

Assessment Notices Mailed: The 2011 Notices of Valuation provided 203,365 property owners with an estimate of what their property would have sold for on the open market as of June 30, 2010 (market value). Arapahoe County's urban residential valuation notices included photos and information on five properties that sold to give homeowners a better understanding of the valuation process and how the value of their home was determined.

For 2011, state law requires assessors to use sales that occurred prior to the appraisal date of June 30, 2010. The Assessor's Office reviewed more than 20,000 sales from July 1, 2008 to June 30, 2010. Current property sales cannot be considered.

Assessor's Office Passes Audit: In 2011, the Assessor's Office passed the required state audit with high scores ranging from .992 – 1.02. The audit was performed on vacant land, residential, commercial and industrial properties, including agricultural land, as well as operating procedures. Acceptable compliance ranges are .95 – 1.05 with 1.00 being a perfect score.



Assessor Corbin Sakdol explains how properties are valued during a 2011 news conference of Colorado Assessors.



Assessor Corbin Sakdol joined several Colorado County Assessors to answer citizen questions about their property values and the valuation process during a 9Line segment.

Plans for New Software Underway: Did you know the Arapahoe County Assessor and Treasurer's offices are currently using a 25-year-old computer system? The risk of staying on the current software includes the vendor ending tech support, inability to obtain staff trained in outdated computer code and a system that is costly to maintain and function for a county that has grown substantially over 25 years.

Recognizing the difficulty and costs involved, the Arapahoe County Assessor reached out to other Colorado Assessors and Treasurers that were in the same predicament by forming the Property Tax Officials of Colorado partnership. The partnership currently includes Broomfield, Denver and Jefferson counties. The long-term vision for PTOC includes a successful implementation along with standardizing common business functions that will provide the ability to develop future cost-saving partnerships in limited combined business practices.

The Assessor, Treasurer and Information Technology departments continue their work on this new software implementation that will serve 1.4 million residents and approximately 660,000 real property parcels, as well as 65,000 business personal property accounts.

Assessor's Aurora Satellite Office: In September, the Assessor's Aurora office moved to Altura Plaza, 15400 E. 14th Place, Suite 500, just 2.5 miles north of its previous location. The relocation vacated space at the County's CentrePoint Plaza, where there is an increase demand for services offered by Human Services. By maintaining an office in Aurora, the Assessor continues to serve citizens in the eastern portion of the County.

Awards and Recognition

At Arapahoe County we are committed to providing exceptional delivery of services to our citizens. Check out the awards, accolades and recognition our employees and Elected Officials received in 2011.

Award of Excellence: The Sheriff's Office received the Mayors Award of Excellence from the City of Centennial for its work with the IKEA grand opening, serving the citizens, businesses and traveling public with pride and integrity.

CSE Division State Award: Human Services received a Certificate of Excellence from the Colorado Department of Human Services' Division of Child Support Enforcement for meeting every required measure for ensuring financial support and medical coverage for children.

Sloan Workplace Flexibility Award: Arapahoe/Douglas Works! received the Sloan Workplace Flexibility Award from the U.S. Chamber of Commerce and the Families and Work Institute for offering employees flexible schedules and time off for personal and family needs.

Man of the Year: The Aurora Chamber of Commerce honored Commissioner Rod Bockenfeld with its most prestigious honor – Man of the Year. He was honored for his effective leadership and tireless advocacy for business and his constituents.

Fleet Best 100 Award: For the fifth consecutive year, Arapahoe County's Fleet Division was named among the top 100 Best Fleets in North America.



Commissioner Rod Bockenfeld and his wife Susan after receiving the Aurora Chamber Man of the Year award.



Arapahoe County Human Services Child Support Enforcement Division received a Certificate of Excellence from the Colorado Department of Human Services.

National Board Appointment: Purchasing Manager Keith Ashby was appointed to the Board of Directors of the National Institute of Governmental Purchasing.

Innovation Award: The County's Public Works and Development and Facilities and Fleet departments won four first place awards from the Colorado Chapter of the American Public Works Association for the culvert survey project; Align Arapahoe, a strategic performance management system; the Detention Center re-roof project; and a pre-trip and post-trip electronic program that ensures accuracy of vehicle inspections.

Board Appointments: Sheriff Grayson Robinson was re-appointed by Governor John Hickenlooper to serve on Colorado's Justice Assistance Grant Board. He also was elected Vice President of CALEA, an independent law enforcement accreditation authority that sets professionally recognized criteria for excellence, management and service delivery.

Distinguished Service Award: Commissioner Susan Beckman was honored by Colorado Counties Inc. with the organization's Distinguished Service Award for her dedication to counties across the state.

Outstanding Community Leader: Treasurer Sue Sandstrom was named an Outstanding Community Leader by the Aurora Business Women in 2011.

Live Work Play Award: Vallagio at Inverness, a popular, successful and forward-thinking transit oriented neighborhood at I-25 and Dry Creek Road in unincorporated Arapahoe County, received the Denver Regional Council of Government's inaugural 2011 Live Work Play People's Choice Award.



Commissioner Susan Beckman (center) received the Colorado Counties Inc. Distinguished Service Award. Pictured: Cheryl Ternes, Human Services Director, former Commissioner Frank Weddig and Commissioners Nancy Jackson, Rod Bockenfeld and Nancy Sharpe.

Board of County Commissioners

Budget

The Board of County Commissioners oversees Arapahoe County by serving as the administrative policy-making body. The Board approves the overall budget, hires staff, oversees land-use planning and development in unincorporated Arapahoe County, and administers county services, such as road and bridge maintenance, transportation improvements, snow and ice removal, human services, open space program and animal control.

The Commissioners are elected by voters to represent five districts, each divided by population. All non-elected departments report directly to the Board of County Commissioners. These departments include BOCC Administration, Communication Services, Community Resources, County Attorney, Facilities and Fleet Management, Finance, Human Resources, Human Services, Information Technology, Open Spaces and Intergovernmental Relations and Public Works and Development.

In addition to overseeing day-to-day operations, the Commissioners represent the County's interests on a variety of local, regional, statewide and national organizations to ensure Arapahoe County receives its share of state and federal funding for projects that improve the overall quality of life, and to provide valuable, thoughtful input into rules, regulations and laws that impact the County and our citizens.

Every year, the Board of County Commissioners seeks input from the community by appointing more than 150 civic-minded citizens to serve on a variety of advisory boards and committees. These 24 committees cover a wide range of topics from arts, parks, trails and open space to the Planning Commission and Justice Coordinating Committee. These volunteers take part in the decision-making process that help shape our community.

Commissioners' offices are located on the Fourth Floor of the Administration Building, 5334 S. Prince St., Littleton, CO 80120-1126. The Board meets every Monday and Tuesday. Agendas are available on our web site. Commissioners can be contacted by telephone at 303-795-4630 or by e-mail at commissioners@co.arapahoe.co.us.

Arapahoe County is committed to providing affordable, quality services. Each year, the Board of County Commissioners adopts an annual budget, which funds the programs, services and projects that make a difference in your quality of life.

Similar to how you must balance your personal finances, Arapahoe County must balance its budget by ensuring revenues cover expenses. Arapahoe County's 2012 budget is \$332 million and includes a structurally balanced general fund.

A structurally balanced budget ensures Arapahoe County protects core services (law enforcement, human services, elections, recording, motor vehicle licensing, property assessments, tax collection and road maintenance and bridge repair in unincorporated Arapahoe County) and continues to provide vital County services, especially the services that help seniors, people facing unemployment and families struggling to make ends meet.

The 2012 budget includes \$10 million for capital projects, of which \$1.2 million is planned for upgrades to the County's Peoria Service Center, \$1.1 million for a remodel of Arapahoe Plaza to provide more space for Human Services programs, \$908,500 to expand and improve the parking lot at the Justice Center and \$4 million set aside for new roadway and infrastructure projects.

Our budget process is designed to consider financial stability, not just this year, but beyond. We look for ways to provide services at the most efficient cost while optimizing use of resources. We focus on maintaining a balanced operating budget by using fund balances for one-time needs instead of ongoing operations, and by limiting growth of the County's general fund.

As a result, we have been able to control the growth in our operating expenses without impacting services to you. But looking to the future, the sluggish recovery is preventing growth in many revenue areas. The 2011 property tax assessment resulted in a decline in both actual and assessed values.

If you would like more information about our budget, or to review our budget in its entirety, visit our web site at www.co.arapahoe.co.us.

Property Tax Facts: Although the Treasurer's Office is responsible for collecting property taxes, only 16.2 percent of your tax bill goes directly to Arapahoe County. The rest is collected and distributed to cities, towns, school districts and more than 350 special districts. See the chart below for a breakdown of your tax bill.

Property Tax Collection



Clerk and Recorder's Office



Clerk and Recorder Nancy A. Doty hears feedback from citizens about Vote Centers during a Public Hearing.

2011 Election: The Clerk and Recorder's Office made it easier for citizens to cast their vote by providing Vote Centers during the 2011 Election. Voters were able to cast their vote regardless of where they live at any one of 17 vote centers in the county; vote by mail ballot or at an early vote site. Nearly 43 percent of the County's 235,042 active voters cast their vote, which determined the outcome of local races.

Clerk to the Board: The Clerk to the Board Division recorded and transcribed 286 meetings for the Board of County Commissioners, the Board of Adjustment and the Planning Commission. This division entered nearly 1.25 million pages into the electronic document management system.

Donation to Japan Relief: Employees from the Clerk and Recorder's Office generously donated supplies to military families who were evacuated after the tsunami in Japan. Hundreds of evacuees were flown into Denver International Airport and were able to use the donated items while they waited for a return flight home.

Lima Plaza Move: Moving the Centennial Branch Motor Vehicle Office to the County's new Lima Plaza campus allowed citizens access to additional County services in one visit, including Arapahoe/Douglas Works!, Public Works and Development and Judicial Services.

Motor Vehicle Transactions: The Clerk and Recorder's Office processed nearly 800,000 transactions, which included new titles, duplicate titles, new registrations, renewals, permits, persons with disabilities parking placards and plate replacements. Nearly 62,250 driver's license transactions were processed in 2011 by three offices offering these services.

Passports: Did you know you can get a passport through the Clerk and Recorder's Office? Nearly 3,800 passport applications came through our doors in 2011 and were submitted to the U.S. State Department for processing.

Recording: The Clerk and Recorder's Recording Division issued more than 3,600 marriage licenses in 2011 and recorded nearly 126,000 real estate documents.

Meet your Clerk and Recorder



NANCY A. DOTY
303-795-4248
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clerk@
co.arapahoe.co.us

The Clerk and Recorder's Office provides crucial services for many of life's most important occasions.

The office is responsible for recording deeds, issuing marriage licenses, processing passport applications, registering automobiles, issuing driver's licenses, registering voters, administering elections and maintaining records for the Board of County Commissioners.

The employees of the Clerk and Recorder's Office are committed to efficient, cost-effective and quality service with an emphasis on the citizens of Arapahoe County.

Nancy A. Doty, CPA, was elected in 2004 and re-elected in 2006 and 2010. She is a member of the Colorado Municipal Clerks Association, The Election Center and the International Association of Clerks, Recorders, Election Officials and Treasurers.

Nancy is the Designated Election Official for the County. In addition, she is responsible for motor vehicle transactions, recording real estate documents, issuing passports and marriage licenses and serves as the Clerk to the Board of County Commissioners.

Meet your Commissioner



SUSAN BECKMAN
DISTRICT I

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sbeckman@
co.arapahoe.co.us

Susan Beckman is committed to open accessible government and accountability back to the people she serves. She is a strong fiscal conservative and believes that the role of a commissioner is to create a well-managed, business-friendly county that is a responsible steward of the taxpayer's dollar.

As Commissioner, Susan has been the lead on many transportation projects and has successfully garnered support and funding for regional safety and congestion mitigation projects, such as the Santa Fe Safety Project and the Arapahoe/Parker major intersection build out.

Susan also has worked tirelessly to build one of the premier Open Space programs in Colorado. She spearheaded an effort to bring together 16 local governments and \$25 million dollars in funding to connect trails, facilitate environmental cleanup and preserve land throughout the South Platte River Corridor. She is the lead commissioner in a collaborative effort bringing 19 entities together to preserve and protect the unique recreational experience along the High Line Canal Trail.

As a commissioner, Susan oversees the Information Technology and Open Spaces and Intergovernmental Relations departments. Regionally, she serves as the Chair of Centennial Airport, Chair of Colorado Counties Inc. Health and Human Services Steering Committee, Chair of the Urban Drainage and Flood Control District. She also serves on the Southeast Business Partnership Board of Directors and South Metro Denver Chamber Economic Development Group.

Community Resources

Arapahoe County's Community Resources Department offers a broad array of services funded through state and federal programs that aid the community and its residents.

Job-Seeker Services: Arapahoe County's unemployment rate hovered around 8 percent in 2011. More than 62,400 jobseekers turned to the Arapahoe/Douglas Works! workforce center to help them stand out in a competitive job market. By offering free services ranging from workshops and résumé critiques to personal assessments, certifications and training opportunities, Arapahoe/Douglas Works! helped 15,614 individuals find a job. For every public dollar spent on job placement services, the regional economy gained \$57 through the cascading of earnings of these newly-employed workers.

Hire, Train, Retain: Arapahoe/Douglas Works! served 846 metro-area businesses in their search for qualified candidates and labor market information. The workforce center conducted 42 hiring events for employers needing to fill 1,600 job openings and also assisted with targeting, assessing or training candidates for many other positions.

Arapahoe/Douglas Works! also collaborated with economic developers to provide workforce data used to attract real estate company Trulia, which brought 150 new jobs to Arapahoe County.

Backyard to Table: With growing public interest in backyard food production, CSU Extension hosted an all-day workshop for more than 100 attendees on growing and preserving vegetables and fruit, composting, managing wildlife and pests and cooking from the garden.

The Family and Consumer Science program also teamed up with Boulder County to host 16 different food preservation workshops. Two agricultural workshops were offered for small acreage owners on raising goats and poultry, beekeeping, livestock health and weed and manure management on their land.

4-H for Youth: Nearly 300 youth, ages 5 to 18, explored general, home economic and animal-related projects in 27 4-H clubs under the leadership of 100 volunteers, and displayed their projects at the Arapahoe County Fair. The CSU Extension's 4-H Program also reached into K-6 classrooms with incubators and live eggs to teach 1,300 students about chickens, eggs and embryonic development by observing the hatching process. CSU Extension also reached 400 youth in after-school and community settings with lessons on health and nutrition, job preparation and STEM projects.



Master Gardeners: Trained volunteers with CSU Extension's Colorado Master GardenersSM program contributed nearly 3,000 volunteer hours to help answer residents' questions and share information about lawn, garden, tree and plant care.

Housing and Community Development Services: Arapahoe County allocated more than \$1.5 million in federal grants to community organizations that provide affordable housing, build or improve community facilities, or provide important public services that benefit low-to-moderate income residents. Sixty housing vouchers also were provided to residents for rental assistance.



The Judicial Services Toyland Project donated 2,395 handmade toys and fleece blankets, gloves and other items in 2011 to 29 non-profit and charitable organizations. These items were made by citizens fulfilling court-ordered community service hours, and are passed along as gifts to children and individuals in need.

Judicial Services: Judicial Services provides alternative sentencing programs for District and County courts to help reduce overcrowding in the County Detention Center and connect offenders to services aimed at lowering recidivism. In 2011, the Pretrial Release program interviewed more than 3,900 defendants and presented their findings to the courts for bond determination, and then supervised 1,549 defendants released on bond. Judicial Services also oversaw three Community Corrections facilities that house and monitor offenders who are transitioning back into society from prison or serving a direct sentence. The Division also supervised offenders as they completed nearly 164,000 hours of court-ordered community service.

Prescription Drug Card: Arapahoe County consumers saved more than \$117,000 in 2011 by presenting the County's free prescription drug discount card at local pharmacies. The discount cards offered an average savings of 24 percent of the cost of retail drugs that are not covered by private health insurance, Medicaid or Medicare. Citizens can pick up a card at most County buildings or download a card at www.co.arapahoe.co.us.

Senior Resources: Arapahoe County receives federal and state funding to provide services that help seniors and disabled adults maintain a healthy, independent lifestyle. The Homemakers program provided monthly, light housekeeping services to 387 residents, while Chore Services assisted 283 individuals with heavy-duty household chores and seasonal yard work. Our partnership with FirstRide helped 389 seniors get to and from medical appointments, senior dining centers, grocery stores and food banks on wheelchair-accessible buses, totaling approximately 11,000 rides.

Veterans Services: Arapahoe County is home to more than 45,000 veterans, accounting for 11 percent of Colorado's total veteran population. The County Veterans Service Office helps these brave citizens and their dependents file claims for state and federal veterans' benefits. In 2011, Veterans Services prepared and presented legal correspondence with the Veterans Administration that helped to recover \$1.8 million in claims for veterans.

Volunteer Connections: Whether it is a one-day event or an all-year commitment, volunteer service by our citizens means a great deal to Arapahoe County. More than 400 citizens donated a record-high 35,351 hours of service to the County in 2011, representing \$763,600 in budget relief and more than 800 percent return-on-investment on the cost of administering volunteer programs. Volunteer opportunities vary from mentoring youth in foster care to helping with roadway litter clean-up, leading 4-H clubs or helping to make the Arapahoe County Fair a success.

Weatherization: Arapahoe County's Weatherization Division received \$5.3 million in federal and utility funding in 2011 to help low-income households in Adams and Arapahoe counties reduce energy use and costs. Weatherization crews served 1,273 households by installing insulation, sealing air leaks, conducting safety tests on furnaces and water heaters, and providing other measures to make homes more energy-efficient and comfortable in all seasons.

Meet your Commissioner



NANCY N. SHARPE
DISTRICT 2

303-795-4630
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nsharpe@
co.arapahoe.co.us

Nancy Sharpe is serving her first four-year term as Commissioner representing District 2 and is Chair for 2012.

As a 30-year resident of Arapahoe County, Nancy has committed herself to enhancing the quality of life for residents. Her goal as Commissioner is to budget responsibly and keep taxes low so Arapahoe County can live within its means. She is focusing on economic development in cooperation with cities, economic development organizations and chambers of commerce. Attracting new business to the county and helping existing companies expand and hire new employees ensures that Arapahoe County will thrive.

As Commissioner, Nancy oversees the County Attorney's Office and the Communication Services Department. She also serves on the Executive Budget Committee.

Nancy represents the County's interests on a variety of boards and committees, including the Cherry Creek Basin Working Group, Colorado Water Partnership, Arapahoe County Housing Authority, Metro Area County Commissioners and Arapahoe County Public Airport Authority.

She also serves on the Southeast Metro Stormwater Authority, the National Association of Counties Transportation Committee, Southeast Business Partnership Executive Committee and the Transportation Management Association.

Meet your Commissioner



ROD BOCKENFELD
DISTRICT 3

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rbockenfeld@
co.arapahoe.co.us

Rod Bockenfeld is serving his second term as Commissioner representing District 3. Rod's professional background is in banking, finance and criminal justice.

Prior to becoming a Commissioner, Rod served on the County's Community Corrections Board and Citizen Budget Committee. He served in leadership positions on both boards.

As Commissioner, Rod oversees the Human Resources and Public Works and Development departments. He also serves on the Executive Budget Committee.

Rod represents the County's interests on a variety of boards and committees, including serving as Vice-Chairman of the National Association of Counties Fiscal Policy Committee of the Finance and Intergovernmental Steering Committee, Arapahoe County Water and Wastewater Authority and Regional Economic Advancement Partnership.

Rod also served on the Arapahoe County Public Airport Authority, Southeast Metro Stormwater Authority, Colorado Counties Inc., Taxation and Finance Committee, Aurora Economic Development Council, Housing Authority, Metro Area County Commissioners and I-70 Chamber of Commerce. He is a Governor's appointee to the Colorado Coroner Standards and Training Board.

Human Services

The Department of Human Services works to protect children and at-risk adults, to administer financial and medical assistance benefits to eligible County residents, and to ensure all children receive the financial and medical support they deserve from each parent.

Child Support Services: More single parents turned to the Child Support Enforcement Division in 2011 than ever before to get help with establishing, modifying or enforcing a child support or medical support order. Child support caseloads rose 5 percent to 14,304 cases and collections increased nearly \$500,000 to more than \$34.6 million. Arapahoe County was recognized by the State for meeting all required performance measures, and was the first county to roll out Colorado's online application for child support services, now available at www.childsupport.state.co.us.

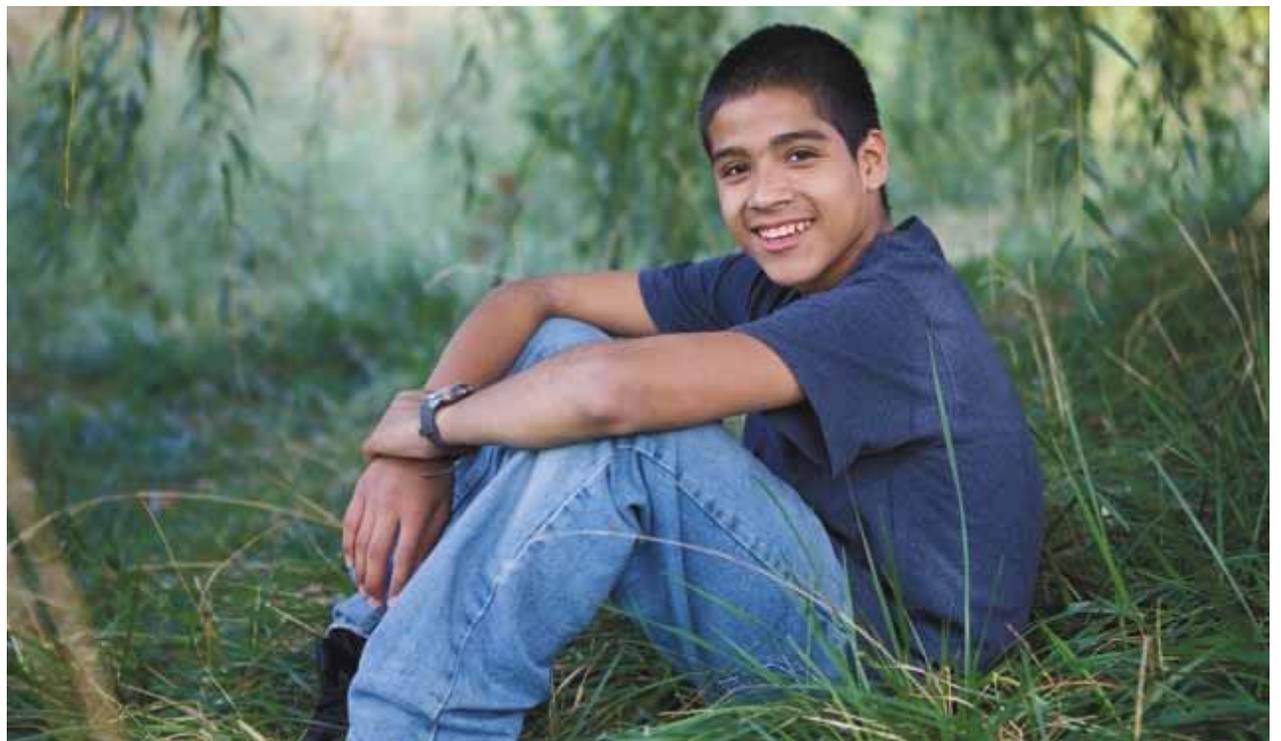
Parents to Work: Unemployed or underemployed parents who struggled to pay child support received assistance finding a job through Arapahoe County's Parents to Work program. The unique partnership between Child Support Enforcement, the Arapahoe/Douglas Works! Workforce Center and the 18th Judicial District offered flexibility to parents who took advantage of no-cost employment assistance through an intensive job club. Nearly three-quarters of program participants found a job and were able to pay an additional \$311,000 in child support in the first year after enrollment.

Differential Response Strengthens Families:

A pilot project allowed Arapahoe County to try a different approach with nearly 1,000 families who were referred for low-to-moderate risk child safety concerns. Instead of a strict abuse and neglect investigation, the County opted to engage these families in dialogue about the allegations and healthy parenting practices and connect them directly to support services to help ensure child safety. Families are responding well to this approach and the County's child protection caseload is at its lowest level in more than four years.

Foster Care and Adoption: Arapahoe and Jefferson counties joined forces in 2008 to more effectively recruit, train, certify and support foster and adoptive families throughout metro Denver. More than 200 foster families now provide temporary care for children from both counties while their parents work to resolve serious safety concerns.

Sometimes children cannot return home safely and the courts deem them legally free for adoption. In 2011, 132 Arapahoe County children were welcomed into 'forever families' but more than 20 await adoption at any given time. Information sessions are held monthly for individuals interested in becoming a foster or adoptive parent.



At age 17, Darryl G. has been in the foster care system for more than half of his short life. He is one of 22 foster youth in Arapahoe County and 350 in Colorado who are awaiting a 'forever family.' In 2011, 132 Arapahoe County children were adopted.



Employees of Amadeus Petroleum in Greenwood Village volunteered at the gift center for the Adopt a Family charitable giving program. The non-profit reached 1,129 needy citizens with holiday gifts donated by 211 generous sponsors in the community.

Public Assistance Benefits: Record numbers of citizens continue to seek cash, food or medical assistance through federal and state programs administered by Arapahoe County.

Since the start of the recession in January 2008, the food assistance caseload has increased by 129 percent to 21,044 and Medicaid caseloads rose by 43 percent to 27,413.

The Community Support Services Division continues to focus on ways to improve the timely delivery of assistance benefits. Citizens can now apply, review their account or determine their eligibility for many benefits programs at www.colorado.gov/PEAK.

Adult Protection: The Adult Protection Team supported approximately 750 seniors and disabled adults who were victims of abuse, neglect, self-neglect or exploitation by connecting them with community-based services needed to keep them safe, healthy and supported. Citizens can report suspected abuse or neglect of seniors, at-risk adults and children to our 24/7 hotline at 303-636-1750.

Lima Plaza Campus

Arapahoe County made a strategic move in 2011 to purchase a bank-owned, eight-building campus on South Lima Street in Centennial. The purchase allowed the County to consolidate several functions into one central location, make better use of office space and invest taxpayer dollars into a property that is owned instead of leased.

Lima Plaza is now home to the Arapahoe/Douglas Works! Workforce Center, Public Works and Development Department, Clerk and Recorder's Centennial Motor Vehicle Branch, Judicial Services Division and the Open Spaces Program.

Two buildings and six acres of land remain available on the campus for future County growth. As an added benefit of moving Judicial Services, the County is able to free up much-needed space at the Arapahoe County Justice Center for a new courtroom.



Lima Plaza is located at 6924 S. Lima St., Centennial

Meet your Commissioner



NANCY JACKSON
DISTRICT 4

303-795-4630
303-738-7894 fax
njackson@co.arapahoe.co.us

Nancy Jackson is serving her first four-year term as Commissioner representing District 4.

Nancy's number one goal is to represent the citizens in her district to ensure they have the appropriate services needed to maintain their quality of life.

Her priorities include preserving the environment through the extension of the Open Spaces program, encouraging new employment opportunities, maintaining safe neighborhoods through the support of effective jails and courts and focusing on programs that assist and educate citizens about services offered by the County.

As Commissioner, Nancy oversees the Finance and Human Services departments. She represents the County's interests on a variety of boards and committees, including the Arapahoe/Douglas Works! Workforce Board, Colorado Counties Inc. Land Use and Natural Resources and Public Lands committees, Centennial Airport/Community Noise Roundtable and Community Service Block Grant Advisory Committee.

Nancy also serves on the Developmental Pathways Board of Directors, Arapahoe County Housing Authority, Metro Area County Commissioners, National Association of Counties Health and Human Services Committee and is a liaison for Tri-County Health Department.

Meet your Commissioner



BILL L. HOLEN
DISTRICT 5

303-795-4630
303-738-7894 fax
bholen@
co.arapahoe.co.us

Bill Holen was sworn in as the newly-appointed County Commissioner representing District 5 in January 2012, following the retirement of former Commissioner Frank Weddig.

Bill's goal as commissioner is to ensure the County's fiscal situation is managed efficiently and effectively to make sure taxpayer dollars are being fairly dispersed.

He plans to maintain a high level of service for Arapahoe County citizens and hopes to improve collaborative efforts with cities, counties, state and federal governments, so disbursement of available resources are used properly.

As Commissioner, Bill oversees the Community Resources and Facilities and Fleet Management departments. He represents Arapahoe County on a variety of local and regional boards, including the Board of Social Services, Housing Authority and Metro Area County Commissioners. He also serves on the Aurora Chamber Board of Directors, Colorado Counties Inc. General Government and Tourism and Economic Development committees, Cherry Creek Basin Water Quality Authority, E-470 Public Highway Authority, Metro Crisis Services, Inc. and Arapahoe/Douglas Mental Health.

Prior to serving as Commissioner, Bill served as a Constituent Services Representative for Congressman Ed Perlmutter focusing on national security, defense and veterans affairs. He has also served on the County's Fairgrounds and Regional Park Steering Committee.

Open Spaces

Since its inception, Arapahoe County's Open Space program has conserved more than 18,000 acres of open space, built more than 30 miles of new trails and created and enhanced neighborhood and regional parks. This would not be possible without the generous voters who approved the Arapahoe County open space sales and use tax in 2003, which equates to 25 cents on every \$100 purchase. Learn more about the program's 2011 accomplishments below.

Arapahoe County Fair: More than 25,000 people took part in the County's 150th Anniversary by attending the 2011 Arapahoe County Fair that celebrated our County's heritage and agricultural history. We'd like to thank the hundreds of volunteers and sponsors who make this five-day event possible.

Don't miss the 2012 Fair, July 25-29, 2012. Volunteer, compete in our open class competition, or bring your family for a whole lot of fun. Visit us on Facebook or at www.arapahoecountyfair.com.



Kids enjoy tons of fun at the Arapahoe County Fair – from the kid tractor pull and petting zoo to fishing and contests. Join us July 25-29, 2012 - It's a day they'll never forget.

Cherry Creek Basin Working Group:

The 20 agencies of the Cherry Creek Basin Working Group continue their pledge to beautify and enhance the Cherry Creek Trail, one of the metro area's most treasured trails. In 2011, local residents, businesses and agencies celebrated the grand opening of the Broncos Parkway Trailhead and Parker Jordan Centennial Open Space that connects one of the last missing sections of the Cherry Creek Trail. In addition, designs for mileage markers, street underpass signage and uniform trail maps along the trail were completed.

Shareback Funds: In June, Arapahoe County distributed \$9.1 million in shareback funds, which were returned to Arapahoe County's cities and towns to enhance local parks, trails, recreation and open space. Nearly \$2.5 million in grants were awarded for 16 projects that support outdoor recreation across the County. To discover which parks and trails in your community have received open space sales tax funds, check out the Protect. Connect. Enjoy. Map on our web site.

High Line Canal Working Group: The 19 agencies of the High Line Canal Working Group that serve the 66 miles of trail along the High Line Canal continue their collaborative effort to secure funding for and implement projects that enhance and protect the Canal's unique recreational experience.

In 2011, the group submitted a concept paper competing with 62 potential projects applying for grant funds through the Great Outdoors Colorado's River Corridors Initiative. The group's project, a combination of open space acquisitions, trail and park improvements, was one of 17 to be invited to submit a full application for grant funding in spring 2012.

Iliff Underpass Underway: Construction for the High Line Canal Underpass at Iliff Avenue began in 2011 and is scheduled for completion in spring 2012. Separating trail users from traffic on Iliff will result in much safer conditions for the community. Currently, pedestrians and cyclists on the High Line Canal must cross four lanes of traffic on Iliff Avenue. Partners include the Colorado Department of Transportation, Denver Water and the City and County of Denver.



Authentic replicas of the two windmills that stood at the 17 Mile House Farm Park more than 100 years ago returned in 2011.

Restoration Underway for 17 Mile House:

In 2011, Arapahoe County made great strides in restoring the interior of the historic 17 Mile House Farm Park, which is listed on the National Register of Historic Places. Construction also began on a parking area and connections to the Cherry Creek Trail. Additional improvements include the installation of authentic replicas of the two windmills that stood at the Farm more than 100 years ago.

Richmil Ranch Open Space: Residents in eastern Arapahoe County provided feedback on the Phase 1 trail and trailhead design of Richmil Ranch Open Space in Deer Trail. The County is in the process of building amenities, which includes multi-use trails for equestrians and pedestrians, a trailhead, rest-rooms, picnic areas and more.

The plan also includes continued farm and ranch use on specific areas of the property to help preserve the County’s agricultural history. The park is expected to be opened to the public later this year.

South Platte Trails: In October, the South Platte Working Group celebrated the completion of two trail projects. The first was the Centennial Regional Trail Link Phase I. Funding for this project was provided by the City of Centennial, Arapahoe County Open Spaces, Great Outdoors Colorado and the South Suburban Park Foundation.

The second event celebrated the first phase of the East Bank Trail on the Mary Carter Greenway. Beginning at Prince Street, the trail heads north to the Big Dry Creek Trail and helps alleviate cyclist and pedestrian traffic found along the west trail. Funding was provided by Great Outdoors Colorado, Arapahoe County Open Spaces, the City of Littleton and South Suburban Parks and Recreation.

Stewardship Award: The South Suburban Park and Recreation District and South Suburban Park Foundation earned Arapahoe County’s 2011 *Our Progress Takes Flight Stewardship Award*, which recognizes an individual, local government or organization that displays outstanding leadership, cooperation and stewardship to ensure the conservation and protection of the great outdoors.



This sibling trio were the first three residents to return their completed Pioneer Passport and receive one of the County’s 150th Anniversary Commemorative Coins.

Open Space Sales Tax Extension: In 2011, Arapahoe County voters approved a ballot question that would extend the 0.25 percent open space sales and use tax, which is dedicated to preserve natural areas, enhance neighborhood parks, build and maintain trail connections and protect heritage areas. This tax will be extended 10 years to Dec. 31, 2023.

Public Trustee

The Public Trustee is appointed by the Governor and handles foreclosures and releases of deeds of trust and tax escrow accounts for land purchases located in Arapahoe County. In 2011, foreclosures dropped by 28 percent, and releases of deeds of trust decreased by 15 percent.

	Foreclosures	Releases
2011:	3,960	25,741
2010:	5,500	30,468

The Colorado General Assembly established the Office of the Public Trustee to provide a system of checks and balances between the borrower and the lender. All deeds of trust given to secure indebtedness on real estate name the Public Trustee who acts as an intermediary between the borrower and the lender.

Meet your Coroner



DR. MICHAEL DOBERSEN

720-874-3625
720-874-3627 fax
mdobersen@
co.arapahoe.co.us

The Coroner's Office serves as a guardian of the health, safety and welfare of our community by investigating sudden or unexpected deaths in Arapahoe County, and providing information regarding these investigations to the families, public health agencies, the criminal justice community and the media. The Office is led by Michael Dobersen, M.D. Ph.D, a nationally respected forensic pathologist, who is often called upon for his expertise.

Dr. Michael Dobersen has been the Arapahoe County Coroner since 1993. He is a Forensic Pathologist and an Associate Clinical Professor in the Department of Pathology at the University of Colorado Health Sciences Center. He has consulted in national high profile cases such as the JonBenet Ramsey murder, the Columbine High School shootings and the 1994 Steamboat Springs "Black Widow" case. He has approximately 60 publications in a wide range of subjects and lectures extensively in various aspects of Forensic Science.

The Coroner's Office investigated 2,668 deaths and completed 433 autopsies in 2011.

Education Outreach: Investigating deaths is the primary role of the Coroner's Office, but the staff works in partnership with law enforcement, paramedics and medical students by hosting educational and training sessions on the role of the County Coroner.

Public Works and Development

Public Works and Development oversees the orderly development of unincorporated Arapahoe County, which includes Road and Bridge, Transportation, Planning, Engineering Services, Building and Support Services.

Animal Control: The animal control team is responsible for licensing pets, investigating complaints and handling wildlife within unincorporated Arapahoe County. Residents living in unincorporated Arapahoe County now can license their dogs online at www.licensepet.com/arapahoe making it easier and more convenient to keep your pet safe. On average, Arapahoe County licenses more than 1,200 dogs per year.



This lost peacock found its owner thanks to the County's Animal Control division, which serves unincorporated Arapahoe County and is responsible for licensing and reuniting lost and injured pets to their rightful owners.

Feral Cat Program: Arapahoe County employees partnered with local organizations and residents to support an effort to manage homeless, feral and stray cats in eastern Arapahoe County. Employees raised almost \$3,250 to offset the cost to spay/neuter 100 feral cats, preventing the birth of 2,300 fewer homeless cats in the community over the next five years. Donations for the program are greatly appreciated as taxpayer dollars are not used. Call 720-874-6710 to learn more.

Community Cleanups: Arapahoe County provided free disposal services for residents in Byers and the Four Square Mile Area during a spring community clean-up. More than 125 tons of garbage were collected. Helping keep neighborhoods looking their best by partnering with the community to sponsor a spring clean-up is a cost-effective way to help residents discard unused outdoor items.

I-70 Corridor Study: In 2011, the I-70 Corridor Economic Assessment was completed, which identifies opportunities and constraints for future development of the eastern I-70 corridor that supports the rural identity while improving infrastructure and creating local jobs.

Project partners – Regional Economic Advancement Partnership, Adams County, Aurora, Bennett, Byers, Deer Trail, Watkins, Strasburg and Arapahoe County – are focusing efforts on the development of regional water and wastewater resources, as well infrastructure improvements. These efforts are reflected in the Town of Bennett's new Comprehensive Plan and will be incorporated in the revisions to Arapahoe and Adams Counties' Comprehensive Plans.

To learn more about the I-70 Corridor Study, visit www.I-70reap.com

Land Development Code Revisions: During 2011, staff completed multiple phases of the County's Land Development Code revisions, including:

- **Medical Marijuana:** No new commercial medical marijuana establishments are permitted; parameters are set for patients and private, non-commercial caregivers.
- **Commercial Mobile Radio Service Facility (wireless) regulations:** Staff worked with a consultant, industry representatives and neighborhood groups to address rapidly changing technology and location requirements for mobile radio facilities. Features include a provision for neighborhood notification for certain installations, improved definitions for the wireless classification system, and standards for placement within public right-of-way.
- **Planned Sign Program:** Allows for commercial and industrial office and business parks to obtain approval for a coordinated sign program for purposes of branding, overall project identification, and way-finding – options not otherwise addressed in the County's sign code.
- **Business and Industrial Zone Districts:** Updated and clarified language for commercial and industrial zone districts, as well as revised various zone districts to better reflect changing needs of the business community.

LED Conversion of Traffic Signals: Arapahoe County converted 10 intersections from incandescent traffic signal bulbs to LEDs in 2011, which is saving more than \$9,500 in annual energy costs per year.

Oil and Gas Exploration: Arapahoe County held several meetings to gather public feedback on the increased interest in oil and gas exploration in the County. While the Board did not approve formal regulations, it voted to address local land-use issues to protect the community and environment through the following avenues:

- 1) Work with the State's Colorado Oil and Gas Conservation Commission and oil and gas companies to consider the creation of a Memorandum of Understanding, which allows for increased oversight of local land-use issues such as: inspection of permitted oil and gas operations, closed-loop systems, etc.
- 2) Continue to work on County-specific land use issues: transportation plans, roadway infrastructure, grading/erosion/sediment control, building and access permits, notification requirements, etc.
- 3) Use the COGCC's local government designee process and the County's current "use by special review" process to address County-specific concerns for each permit application.
- 4) Appoint a committee of industry experts to meet with County staff monthly to work through County-specific concerns to create appropriate solutions. The meetings will be posted and open to the public.



More than 100 citizens attended public meetings to provide input into the County's proposed oil and gas regulations, which are being addressed through the COGCC and the County's local land-use process.

Traffic Accident Database: In 2011, the County purchased an accident database and analysis software. Staff worked with the Department of Revenue to obtain five years of accident data and developed a process for updating data periodically. The system helps Public Works analyze accident locations for type and trends, which will identify future priorities for recommended projects that improve roadway safety.

Transportation: Each year, Arapahoe County identifies and completes projects that enhance our roadway systems, creating safer transportation routes for drivers, cyclists and pedestrians.

Florida Sidewalk: The County completed the missing sidewalk link on the north side of east Florida Avenue from south Uinta Court west to the High Line Canal, providing a safer access to the High Line Canal Trail.

I-25 and Arapahoe Road Environmental Assessment: The pros and cons of 25+ alternative solutions for this highway interchange were presented to citizens, which resulted in the recommendation of 1) an improved partial cloverleaf interchange without a Costilla Crossing or 2) no change.

Next steps include additional evaluation of each option's environmental impacts and creation of the Environmental Assessment document, which should be available this summer for public comment.

Parker and Arapahoe Roads: More than 110,000 commuters who pass through this intersection daily no longer deal with a four-way traffic signal that created tremendous back-ups in all directions. The new interchange and ramps elevated Parker Road over Arapahoe Road, improving safety and mobility.

The improvements were completed 21 years ahead of schedule, thanks to Arapahoe County's persistence and \$50.5 million contributed by the federal and state government, including an \$8.9 million match by the County.



Former Commissioners Frank Weddig, Pat Noonan, Lynn Myers and Polly Page join current Commissioners Nancy Jackson and Nancy Sharpe (center) to celebrate the grand opening of the Wabash Bridge in unincorporated Arapahoe County.

Wabash Bridge: After years of hard work, the Yale-Wabash Bridge project was completed. The project included a new trailhead and grade-separated Cherry Creek Trail, increasing trail user safety. This \$2.5 million project would not have been possible without our partners: Denver Jewish Day School, Cherry Creek Valley Water and Sanitation District and the Southeast Metropolitan Storm Water Authority, with support from the City and County of Denver and Cunningham Fire Protection District.

In addition, Arapahoe County and Denver completed construction of the newly aligned Syracuse Way and Yale intersection that provides safer driving conditions for commuters.

Watkins Street Improvements: As part of Arapahoe County's 2011 pavement project, residents now enjoy street improvements in Watkins. The County paved roads with 100 percent recycled asphalt and installed and extended drainage culverts in the area. These improvements make roads safer, eliminate dust and create less wear and tear on residents' vehicles. It also created \$100,000 in annual maintenance savings.

Residents can find out what 2012 construction work is scheduled near them using the map on our web site at www.co.arapahoe.co.us.

Meet your District Attorney



CAROL CHAMBERS

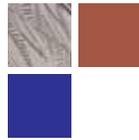
720-874-8500
720-874-8501 fax
www.da18.org

The Office of District Attorney Carol Chambers is dedicated to prosecuting criminal cases, crime prevention and intervention and victim services in the 18th Judicial District, which includes Arapahoe, Douglas, Elbert and Lincoln Counties. In 2011, the District Attorney's Office prosecuted 32,088 cases, of which the vast majority were traffic and misdemeanor offenses, while 9 percent were felony and 5 percent were juvenile offenses.

District Attorney Chambers was elected in 2004 after serving as a prosecutor in the 18th Judicial District for 19 years. She holds an open house the fourth Tuesday of each month to answer questions about the criminal justice system. Please call 720-874-8555 to attend.

Consumer Protection: The District Attorney's Consumer Protection Bureau partners with law enforcement to educate consumers about scams in our area and assist those who have fallen victim to fraud. To receive consumer alerts about financial or other scams discovered in your community, please visit www.da18.org and click on "Consumer Protection."

Victim Compensation: In 2011, the Crime Victim Compensation Board appointed by the District Attorney awarded \$1.14 million to victims of violent crime in Arapahoe County. The Victim Compensation Fund is funded by defendant court fines and fees. Compensation may be awarded for out-of-pocket expenses directly related to crimes, such as medical or mental health care, lost wages, and loss of support to dependents or funeral expenses.



Sheriff's Office

Be a Safe Kid Program: Children in Arapahoe County learned about safety on the streets and online, and how to safely answer the door or telephone while they are home alone during the Sheriff's Office Be a Safe Kid Program.

Back-to-School Campaign: Getting kids and families back to school safely was the priority of Operation Safe Start, a traffic safety campaign. The campaign is designed to educate motorists, parents and children about accident prevention and safe pedestrian movement.

Crime Mapping Services Available Online: It's easier than ever for citizens to see when and where crimes are being committed in their neighborhoods, thanks to the Sheriff's Office new crime mapping service. This service allows citizens to go online to view up-to-date crime information and registered sex offender data.

Driver Training Facility/Substation: The Sheriff's Office began construction of a regional driver training facility and substation adjacent to the Arapahoe County Fairgrounds. This facility will be used as a regional training center for various law enforcement, fire and emergency management personnel. This venture will improve safety and provide for the future of Arapahoe County.

IKEA Traffic Control: The Sheriff's Office developed a Traffic Safety Plan to address the increase in traffic volume during the grand opening of IKEA. The plan included setting up a large patrol area around IKEA, and strategically placing extra traffic control deputies at nearby intersections to assist with traffic flow to reduce the likelihood of accidents.

K-9 Max: The Sheriff's Office K-9 Unit lost one of its long-time canines to cancer. Max, an 11-year-old Malinois, was the longest serving dog in the history of the Sheriff's Office K-9 Unit, serving 10 years. During his stellar career, Max apprehended more than 130 criminals and recovered more than \$700,000 worth of narcotics.

KYGO Christmas Crusade: Sheriff's Office employees made the holidays a little brighter for citizens when they delivered gifts to nearly 65 children in Arapahoe County during the KYGO Christmas Crusade.

9Cares Colorado Shares: The Sheriff's Office participated in the 9Cares Colorado Shares food drive, collecting 65,550 pounds of food and more than \$10,000 in cash donations.



The new Sheriff's Office Substation and Training Facility adjacent to the Arapahoe County Fairgrounds and Regional Park.



A volunteer for the Arapahoe County Sheriff's Office Citizen Academy gets behind the wheel during a driving simulation exercise.





Employees from the Sheriff's Office delivered a mountain of toys to patients at Children's Hospital when they participated in the 26th Annual Children's Hospital Toy Run.

Nationally Accredited Sheriff's Office:

Recognizing professional excellence and meeting the gold standards of public safety, the Sheriff's Office holds five separate public safety accreditations through the Commission on Accreditation for Law Enforcement Agencies (Law Enforcement and Dispatch,) the American Correctional Association, the National Commission on Correctional Health Care, and the County Sheriff's of Colorado/ Colorado Association of Chiefs of Police. Accreditation ensures that the Sheriff's Office meets nationally set standards and best practices for public safety.

Operation Mountain Guardian: The Sheriff's Office participated in Operation Mountain Guardian, a terrorism-based, full-scale emergency exercise that tested the abilities of local agencies to quickly and effectively respond to multiple, nearly simultaneous terrorist attacks. The exercise involved first responders from 81 different agencies and took place at 10 separate locations throughout the metro Denver area.

Take it to the Track Race-a-Cop program:

Teen drivers learned about making good driving choices and were provided with a safe, legal and organized environment to race a vehicle during the Sheriff's Office *Take it to the Track Race-a-Cop* program. The Sheriff's Office partnered with students from Smoky Hill High School's automotive class to create a performance racecar from an out-of-service Sheriff's Office patrol car, a 2006 Dodge Charger.

Volunteer Victim Assistance Training:

Sheriff's Office staff trained 20 volunteers in Victim Assistance, including how to provide crisis intervention and short-term support to victims of crime.

Twitter: Follow the Sheriff's Office on Twitter to get the most up-to-date information on media releases, citizen notifications, newsletters, missing person bulletins, school lockdown notifications, traffic problems, information about crime patterns, crime prevention tips and upcoming Sheriff's Office events. Follow the Sheriff's Office on Twitter: @ArapahoeSO.



Citizens were able to safely dispose of expired or unused prescription medications during the Sheriff's Office Drug Drop in October at The Streets at SouthGlenn.

Meet your Sheriff



J. GRAYSON ROBINSON

720-874-4165
720-874-4158 fax
grobinson@
co.arapahoe.co.us

The men and women of the Arapahoe County Sheriff's Office serve Arapahoe County with pride, integrity, and a dedicated community spirit. The Sheriff's Office is not just a law enforcement agency; it is a public safety organization.

Throughout 2011, the Sheriff's Office implemented a variety of innovative measures to ensure the challenges associated with providing exceptional public safety services are effectively accomplished, along with a serious focus on being good stewards of the community's tax dollars.

The Sheriff's Office continues to earn the respect and support of our community, and together continues to make a difference and ensure Arapahoe County continues to be a safe place to raise families, conduct business and enjoy life.

J. Grayson Robinson is the Sheriff of Arapahoe County. He is currently serving his third term as Sheriff. He serves on Colorado's Justice Assistance Grant Board, and is Vice President of CALEA, an independent accrediting authority that serves as the gold standard in public safety accreditation.

As the Chief Law Enforcement Officer in the County, the Sheriff is required by law to keep and preserve the peace, serve and execute all processes, writs, precepts and orders issued or made by lawful authorities, and serve the civil courts of record held in the County. Sheriff Robinson is in charge and custody of the County jail, and acts as fire warden in the event of prairie or forest fires.

Meet Your Treasurer



SUE SANDSTROM
TREASURER

303-795-4550
303-795-2597 fax
ssandstrom@
co.arapahoe.co.us

The Treasurer's Office is responsible for collecting and investing property taxes in Arapahoe County and distributing funds back to more than 350 local cities, towns, schools and special districts. Property tax collections in 2011 totaled approximately \$750 million.

The Treasurer's Office provides outstanding customer service to Arapahoe County taxpayers to assist them in paying their property taxes in the correct amount, on a timely basis and in the most efficient manner possible. The dedicated employees of the Treasurer's Office are available by phone and e-mail to answer questions about payment amounts and methods. When taxes become delinquent, the Treasurer conducts an online tax lien sale every November to ensure all taxes are collected as due, to support our schools, cities, towns and special districts.

Treasurer Sue Sandstrom is serving her first four-year term as Arapahoe County Treasurer, following seven years as an Aurora City Council Member.

As a Certified Public Accountant who has owned and operated her own firm since 1990, Sandstrom brings business and financial acumen to her role as Treasurer. She also has served on many boards of directors in the community, including the Aurora Economic Development Council.

Among Sue's goals as Treasurer are to expand transparency of information to taxpayers, continually increase efficiencies and maximize the availability of online services.



Treasurer's Office

Electronic Tax Notices: The Treasurer's Office conserved approximately \$40,000 in paper and postage by making electronic tax notices available online for nearly 115,000 property owners.

Property owners have the option to take advantage of e-mail notification when their tax bill is available online, or opt-in to receive a paper copy by calling the Treasurer's Office at 303-795-4550.

Tax Lien Sale: The Treasurer's Office collected \$4.4 million in delinquent taxes during its annual online tax lien sale, plus \$168,000 in additional revenue for the County general fund. The public auction offered 1,306 liens to more than 2,000 registered investors.

Foreclosure Excess Funds: In certain limited instances, excess funds are available to a property owner whose property has been sold through the foreclosure process. If the Public Trustee is unable to locate the owner of such funds, the money is transferred to the Treasurer and held in escrow. A list of these unclaimed funds is now available on

the Treasurer's page at www.co.arapahoe.co.us. The Treasurer's Office gladly refunds these funds to their proper owner.



Arapahoe County Treasurer Sue Sandstrom presents Carol Kasson with a check for excess proceeds from a foreclosure sale. A list of unclaimed funds is available for review on the Treasurer's web page at www.co.arapahoe.co.us.

Visit our Web Site

Arapahoe County provides a wide variety of services for residents, businesses and visitors, including many services online. Check out our web site at www.co.arapahoe.co.us to find out how you can:

- Apply for assistance benefits
- Apply for a career with Arapahoe County
- Apply for a marriage license
- Apply for a passport
- Apply to serve on a County Board or Committee
- Check the status of your mail ballot during elections
- Check out the Sheriff's Crime Mapping service
- Determine if your neighborhood is safe
- File an accident report online
- Find resources for seniors and veterans
- Foster or adopt a child
- Learn about our Open Spaces program
- Pay your taxes online
- Register to vote
- Renew your driver's license or vehicle registration
- Rent our Fairgrounds facility
- Report abuse or neglect
- Report a crime
- Report potential road concerns and hazards
- Review our budget
- Review Commissioner meeting agendas and minutes
- Review your property value
- Search/obtain copies of legal documents
- Sign up for County news and events through Access Arapahoe
- Sign up for Emergency Alerts from the Sheriff's Office
- Update your voter registration
- Volunteer with Arapahoe County

Contact Us

As Colorado's first county, our vision is to be *Your County of Choice*. We want to exceed your expectations every time you do business with us. We believe in providing citizens with exceptional services, keeping taxes low and being as efficient as possible with your tax dollars. If you need to reach us, visit our web site at www.co.arapahoe.co.us or contact us at the following phone numbers and e-mail addresses.

Main Information

303-795-4400 • 303-738-7915 TDD
info@co.arapahoe.co.us

Arapahoe/Douglas Works!

Career Development, 50+ & Fabulous, Employer Recruitment, Youth Services
303-636-1160 • 303-636-1207 TDD
info@adworks.org
www.adworks.org

Assessor's Office

Assessed Values, Business Personal Property, Mobile Home Title and Transfer, Real Estate Information, Proof of Sales Tax, Senior and Disabled Veteran Exemption
303-795-4600 • 303-795-4645 TDD
assessor@co.arapahoe.co.us

Board of County Commissioners and BOCC Administration

Boards and Committees, Metro Mayors and Commissioners Youth Awards Program, Public Hearings, Study Sessions, Legislative Issues, Citizen Inquiries
303-795-4630 • 303-795-4644 TDD
commissioners@co.arapahoe.co.us

Clerk and Recorder's Office

Clerk to the Board, Elections, Recording Real Estate Documents, Registering Automobiles, Driver's License Renewal, Marriage License, Passports, Voter Registration
303-795-4200 • 303-738-7890 TDD
clerk@co.arapahoe.co.us
www.arapahoevotes.com

Communication Services

Media and Citizen Inquiries
303-795-5467 • 303-795-4644 TDD
communicationservices@co.arapahoe.co.us

Community Resources

Arapahoe/Douglas Works!, Community Corrections, Community Development Block Grants, CSU Extension, Food Distribution Program, 4-H, Housing and Community Development, Judicial Services, Pre-Trial Release, Senior Resources, Veteran Services, Volunteer Connections
303-738-8040 • 303-738-8033 TDD
communityresources@co.arapahoe.co.us

Coroner's Office

Death Investigations
720-874-3625 • 303-738-7915 TDD
coroner@co.arapahoe.co.us

County and District Courts

County Court A (Littleton):
303-798-4591
District Court: 303-649-6355
www.courts.state.co.us
Jury Information: 303-649-6318
arapahoejury@judicial.state.co.us
<http://arapahoe.cojury.org>

District Attorney's Office

Bad Check Restitution Program, Communities Against Senior Exploitation Partnership, Consumer Fraud and Complaints, Essentials for Life, Juvenile Assessment Center, Juvenile Diversion, Victim and Witness Advocates
720-874-8500
DA18@da18.state.co.us
www.arapahoeda.org

Fairgrounds and Regional Park

Facility Rental, County Fair
303-795-4955 • 720-874-6574 TDD
fairgrounds@co.arapahoe.co.us
www.arapahoecountyfair.com

Finance

Accounts Payable, Budget, Purchasing
303-795-4620 • 303-738-7915 TDD
finance@co.arapahoe.co.us

Human Resources

Recruitment, Training, Benefits and Compensation
303-795-4482 • 303-795-4634 TDD
humanresources@co.arapahoe.co.us

Human Services

Financial Assistance and Protective Services to Children, Families, Elderly and Disabled Adults, Temporary Assistance to Needy Families, Low Income Energy Assistance, Food Assistance, Adolescent Services, Low-Income Child Care Assistance, Foster and Adoption Program, Family Empowerment, Child Support Enforcement
303-636-1130 • 303-636-1522 TDD
Call Center: 303-636-1170
humanservices@co.arapahoe.co.us

Open Spaces

Open Space Grant and Shareback Program, Arapahoe County Recreation District, Fairgrounds and Regional Park, Mosquito Control
720-874-6540 • 720-874-6574 TDD
openspace@co.arapahoe.co.us

Public Trustee

Foreclosures, Deeds of Trust, Releases of Deeds of Trust, Tax Escrow Accounts for Land Purchase Contracts
303-730-0071 • 303-738-7915 TDD
publictrustee@co.arapahoe.co.us

Public Works and Development

Animal Control, Building, Engineering, Mapping, Planning and Zoning, Road and Bridge, Weed Control
720-874-6500 • 720-874-6574 TDD
One Call, That's All: 720-874-ROAD
publicworks@co.arapahoe.co.us

Sheriff's Office

Concealed Weapons Permits, Emergency Management, Patrol, Detentions, Investigations, Warrants
9-1-1 emergency
303-795-4711 non-emergency
303-795-4711 TDD
sheriff@co.arapahoe.co.us

Treasurer's Office

Property Taxes, Tax Deeds, Tax Lien Sale, Senior and Disabled Veteran Exemption
303-795-4550 • 303-795-4646 TDD
treasurer@co.arapahoe.co.us

Tri-County Health Department

Birth Certificates, Death Certifications, Dental Services, Disease Prevention, Education, Environmental Health, Family Planning and Prenatal Care, Immunizations, Nutrition, Restaurant Inspections
303-220-9200 • www.tchd.org

Credits and Acknowledgements

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www.co.arapahoe.co.us

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Mission

Enhancing your quality of life through exceptional delivery of services and efficient use of public funds.

Vision

First in Colorado, First in Service
Your County of Choice

Values

To achieve our vision, we dedicate ourselves to:

- Service First
- Excellent Quality
- Responsive Government
- Visionary Thinking
- Innovation
- Caring Leadership
- Effective Communication
- Fiscal Responsibility
- Integrity
- Respect for Others
- Safety
- Teamwork

Commissioner Districts

Arapahoe County is our home. When people ask, "Where do you work?" we are proud to say Arapahoe County. It is rewarding to represent this wonderful community and we are happy to serve you.

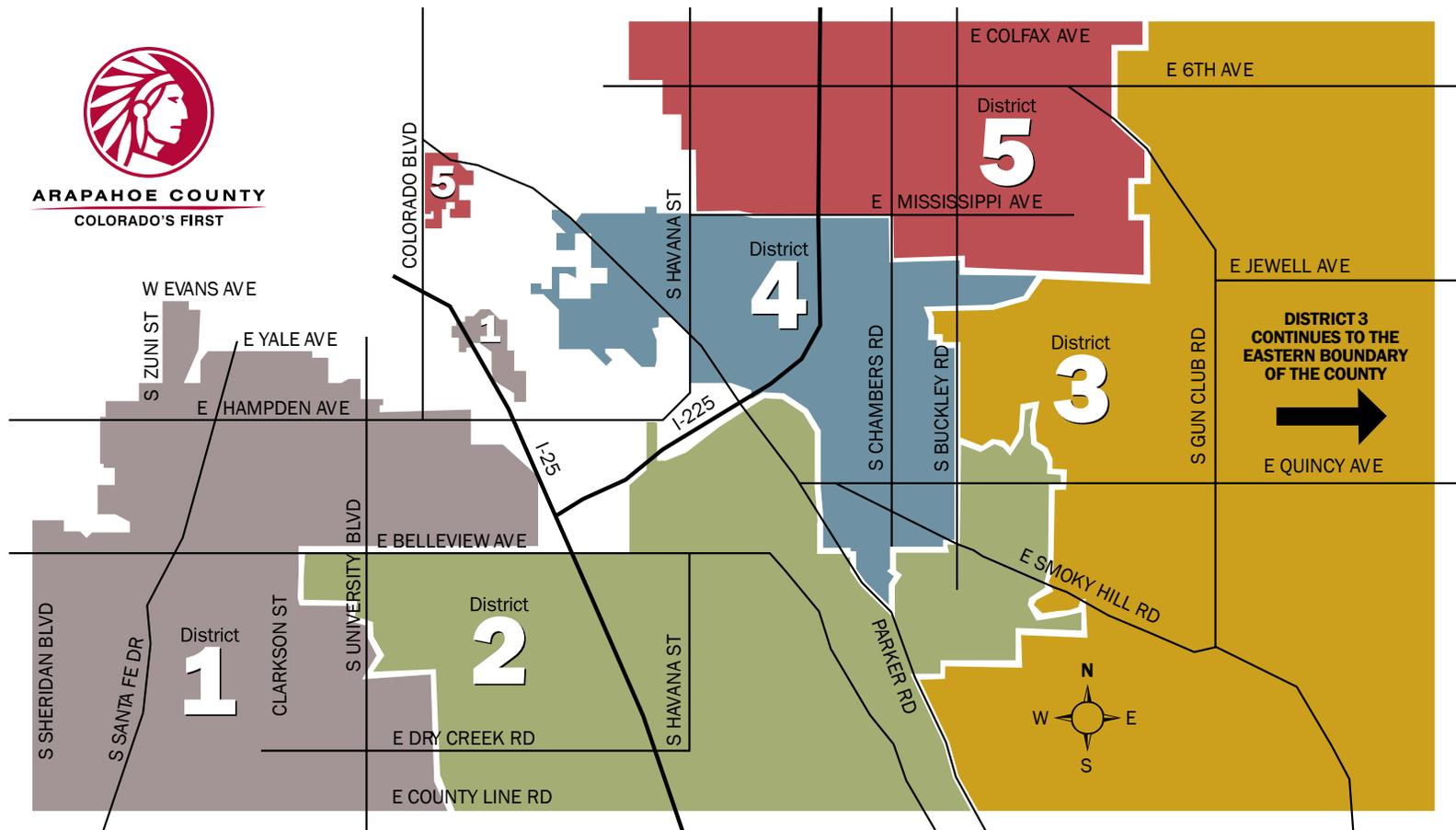
On this page you will find a Commissioner District map, which has been condensed for space so you can easily find the commissioner that represents you.

Your input and ideas are essential to making Arapahoe County a great place to live. We welcome the expertise and advice of our civic-minded citizens to help shape Arapahoe County into a great place to live, to work and to enjoy life.

If you would like to serve on a board or committee, or if you simply want to let us know about your recent experience at Arapahoe County, please visit our web

site at www.co.arapahoe.co.us where you can apply to serve on a board or committee, or take our customer service survey.

If you have a question, concern or just want to find out more about Arapahoe County, contact the Commissioners' Office at 303-795-4630 or by e-mail at commissioners@co.arapahoe.co.us.



SUSAN BECKMAN, DISTRICT 1



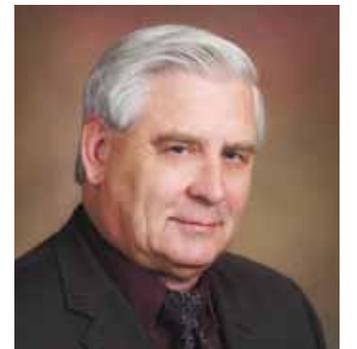
NANCY N. SHARPE, DISTRICT 2



ROD BOCKENFELD, DISTRICT 3



NANCY JACKSON, DISTRICT 4



BILL L. HOLEN, DISTRICT 5