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**For release: September 4, 2013**

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## **Arapahoe County's new website has arrived**

[www.arapahoegov.com](http://www.arapahoegov.com) features easier navigation, online forms, tools to access services

**LITTLETON, CO** – Today, Arapahoe County launched a new and improved [www.arapahoegov.com](http://www.arapahoegov.com) designed to improve online services to the citizens, residents and visitors to Colorado's third largest county.

The new site features improved navigation, fresh content and an array of innovative tools to help visitors quickly locate information and services. The new design also gives a nod to the diverse landscape of urban and rural Arapahoe County with rotating photographs and slideshows.

"Improving our website was identified as a countywide priority through the Align Arapahoe strategic management process, and it is one of the initiatives that our Departments and Elected Offices have been working diligently on since 2011," said Commissioner Rod Bockenfeld, who serves as Board Chairman. "We are very excited to launch our new site, as it offers better tools for citizens to interact with their county government, increases transparency by providing easier access to documents and offers more opportunities for citizens to conduct business and provide feedback on County services."

Arapahoe County hired CivicPlus, a company that specializes in government websites and content management solutions, to redesign both the website and Intranet, as well as replace the County's aging content management system used to manage and update content on both sites. The County's website and content management system were last designed and replaced in 2003. The improved sites are the result of more than two years of planning and development by a committee of employees representing every Department and Elected Office.

New features on the website include:

- **Drop-down menus** that highlight programs and services offered by Arapahoe County at a glance;
- A new **How Do I** feature that helps citizens find answers to commonly-asked questions;
- The **Notify Me** module, which allows users to sign up to receive news and alerts by email and/or SMS text message;
- An **interactive calendar** of upcoming events and meetings;
- An improved portal for County **meeting agendas and minutes**;
- The option to subscribe to **RSS feeds** to receive notice of upcoming events or new information that is posted to the site;
- A **facilities module** that features photos, maps and information on County buildings;
- **Photo galleries** that profile our community and County events;
- Easy-to-use **online forms** that allow residents to submit information to Arapahoe County by email;

- A **mobile-friendly version** of the site that can be easily viewed on a smartphone or tablet.
- The **MyAccount module**, which allows visitors to log in and choose which information regularly appears on their dashboard.

Citizens who have bookmarked any pages on the existing County website will need to refresh their links after Sept 4.

Arapahoe County's website will continue to be refined during the coming months, creating an even more seamless user experience. Citizen feedback is welcome. After Sept. 4, please take our online survey so we can continue to make [www.arapahoegov.com](http://www.arapahoegov.com) even better.

To request help in finding information or using the new website, please email [askac@arapahoegov.com](mailto:askac@arapahoegov.com) or call 303-795-5467.

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